

# Producing EHCPs Using AI & Analytics

Technical & Analytics Pack  
v0.09

25 March 2019

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# Project impact

# Project impact summary

- 1. Applied AI to improve efficiency and efficacy in the EHCP process.**
  - Consistent assessment grading, data collection and data storage
  - Automated synthesis and recommendation
  - Creation of pupil progress feedback loops (continuous system recommendation improvement)
- 2. Targeting 25%+ time saving on process implies**
  - Equivalent to reducing a 26 week process by 7+ weeks to 19 weeks.
- 3. Easy transition to new workflow**

# Value quantification (England)

## 1. Potential £63m annual saving

- Based on estimated £253m national spend (25% time saving)
- Benefits from process consistency and follow on support package efficacy not quantified

## 2. Benefits realisation:

- Alpha phase: feasibility & prototype
- Beta phase: 1-3 local authorities over 6 months
- National roll-out

# Alpha & beyond: high level project & commercial plan

## 1. Alpha phase

- 3 months, cost: £0.1m, outcomes: prototype, analytics, business case, plan

## 2. Beta phase

- 6 months, cost £1.4m, outcomes: completed pilots across 1-2 local authorities, large scale data ingest / algo training, benefits realisation, commercial plan, production ready system

## 3. Live phase

- System roll-out, operation and further development
- Current cost of assessment £5,000+, target saving £1,350+
- Cost per pupil model: £250 per pupil set-up, then £50 per pupil / year

# Assessment cost breakdown

Typical new case EHCP process costs £5,000+

Average Full EHCP Process	Days	Council Funded	Loaded Day Rate £	Total Cost £
SENCO	nm	No	nm	nm
ECHO / Project Co-ordinator	8	Yes	241	1,928
Specialists (OT/PT/etc.)	10	Yes	311	3,109
Panel	0.25	Yes	1,750	438
<b>Total cost per assessment</b>				<b>5,474</b>

*Not part of budget*

*Process info & loaded costs*

*Process info & loaded costs*

*Process info & loaded costs*

Time Reduction	Value
30%	578
25%	777
0%	-
<b>25%</b>	<b>1,356</b>

# National impact

## 25% saving on EHCP process

### Implies:

- 26 week process completed in 19 weeks (25% shorter)
- Potential average saving by local authority £420k
- National impact £63m

Value Calculator: National

Context of EHCP	2016	2017	2018	CAGR
Pupils with statements / EHCP	256,315	287,290	319,819	11.7%

Average Full EHCP Process	Total Cost £	Time Reduction	Value
SENCO	nm		
EHCP Co-ordinator	1,928	30%	578
Specialists (OT/PT/etc.)	3,109	25%	777
Panel	438	0%	-
<b>Total cost per assessment</b>	<b>5,474</b>	<b>25%</b>	<b>1,356</b>

Change in EHCP plans during 2017

30,975

2017 Activity

New EHCP Requests

45,205

Still ongoing

12,993

New cases processed

32,212

EHCP Review Funnel	Pupils	% of New Case Effort	Assessment Reduction %		
			Cost £m	Saving	Total
New Cases (Not Qualified)	3,043	40%	6.66	25%	1.65
New Cases (Qualify)	32,212	100%	176.34	25%	43.67
Reviews (20% of total)	63,964	20%	70.03	25%	17.34
<b>Total</b>	<b>99,219</b>		<b>253.03</b>		<b>62.66</b>
					25%

LA's

150

Average LA

Total

0.01

0.29

0.12

0.42

Top down benchmark: SEN and Ed Psychology spend 2017/18 = £290m

Other sources:

SEN\_2018\_LA\_Table, process estimates based on estimates based on Ealing, Staff & Suffolk

SEN18 Table 7: Assessment of children and young people:

# Impact mapped to high level process

	Pre-Assessment	Assessment	Provision	Review
Pupils, Parents & Carers		<ul style="list-style-type: none"> <li>Perceived needs</li> <li>Feedback on EHCP</li> </ul>		<ul style="list-style-type: none"> <li>Perceived needs</li> <li>Feedback on EHCP</li> </ul>
SENCO	<ul style="list-style-type: none"> <li>EHCP request</li> <li>Initial observations</li> <li>Perceived need review</li> </ul>			<ul style="list-style-type: none"> <li>EHCP request</li> <li>Initial observations</li> <li>Perceived need review</li> </ul>
Co-ordinator		<ul style="list-style-type: none"> <li>Process checklist</li> <li>Draft EHCP</li> <li>Recommendation</li> <li>Provision plan</li> <li>Budget</li> </ul>	<ul style="list-style-type: none"> <li>Draft EHCP</li> <li>Final EHCP</li> </ul>	
EP		<ul style="list-style-type: none"> <li>Assessment</li> <li>Perceived needs</li> <li>Recommendation</li> </ul>		
OP		<ul style="list-style-type: none"> <li>Assessment</li> <li>Perceived needs</li> <li>Recommendation</li> </ul>		
Other Specialist		<ul style="list-style-type: none"> <li>Assessment</li> <li>Perceived needs</li> <li>Recommendation</li> </ul>		
Health & Social Services		<ul style="list-style-type: none"> <li>Assessment</li> <li>Perceived needs</li> <li>Recommendation</li> </ul>		
Panel		<ul style="list-style-type: none"> <li>EHCP</li> </ul>		

Estimated  
30% process  
saving

Estimated  
25% process  
saving

# Impact & change summary mapped to workflow

	Process Level 0	1. Pre-Assesment		2. Assessment				3. Provision	4. Review	
	Process Level 1	Initial Need Identification	Preliminary Need Classification	Initial Requirements Review	Co-ordination of Review	Expert Review & Data Capture	Data Synthesis & Recommendations	Assessment Agreement	Supplier Provision	Feedback & Needs Update
<b>Current State</b>	Target Timing	When required	Varies	<2 weeks	Throughout process	<16 weeks	<2 weeks	Panel meeting	As required	Ad hoc
	Role	SESCO	SESCO	Co-ordinator	Co-ordinator	Specialists	Co-ordinator	Panel	Supplier	Supplier / Parents
	Data	Feedback notes	EHCP request data	EHCP request data	None	Review docs & confirmation docs	ERSA / EHCP / Plans	ERSA / EHCP / Plans	ERSA / EHCP / Plans	ERSA / EHCP / Plans
	Tech	Word / PDF	Word / PDF	Mosaic/OO/Word / PDF/Other	Mosaic/OO/Word / PDF/Other	Mosaic/OO/Word / PDF/Other	Mosaic/OO/Word / PDF/Other	Mosaic/OO/Word / PDF/Other	Mosaic/OO/Word / PDF/Other	Mosaic/OO/Word / PDF/Other
	Key Pain Points	Case dependent	No common format	No common format	Lack of common reqs framework	Lack of common format / system	No scales, common format	Panel review windows	Lack of common progress reporting	No formal review structure in place
<b>Project Impact</b>	Summary of Change		Common preassessment & automated reference framework	Automated checklist based on initial pre-assessment		Common format, review scales & verbatim data capture	Automated framework reference			Efficacy measures
	Benefits		Process time saving & consistency	Process time saving & consistency		Process time saving & consistency	Process time saving & consistency			Efficacy: improved outcomes & better categorization
	AI		NLP verbatim summarisation, AI Categorizer, Support Package Predictor	nm		nm	NLP verbatim summarisation, AI Categorizer, Support Package Predictor			Review Flag AI
	Data		Initial summary data	Checklist data		Common format, scales & verbatim	Common format EHCP & category			Supplier & Parent Feedback
	Tech		Form data, scales, verbatim, database stored XML	Form data, scales, verbatim, database stored XML		Form data, scales, verbatim, database stored XML	Form data, scales, verbatim, database stored XML			Form data, scales, verbatim, database stored XML

Key: nm = not meaningful

# Process comparison

# Process comparison: 3 local authorities

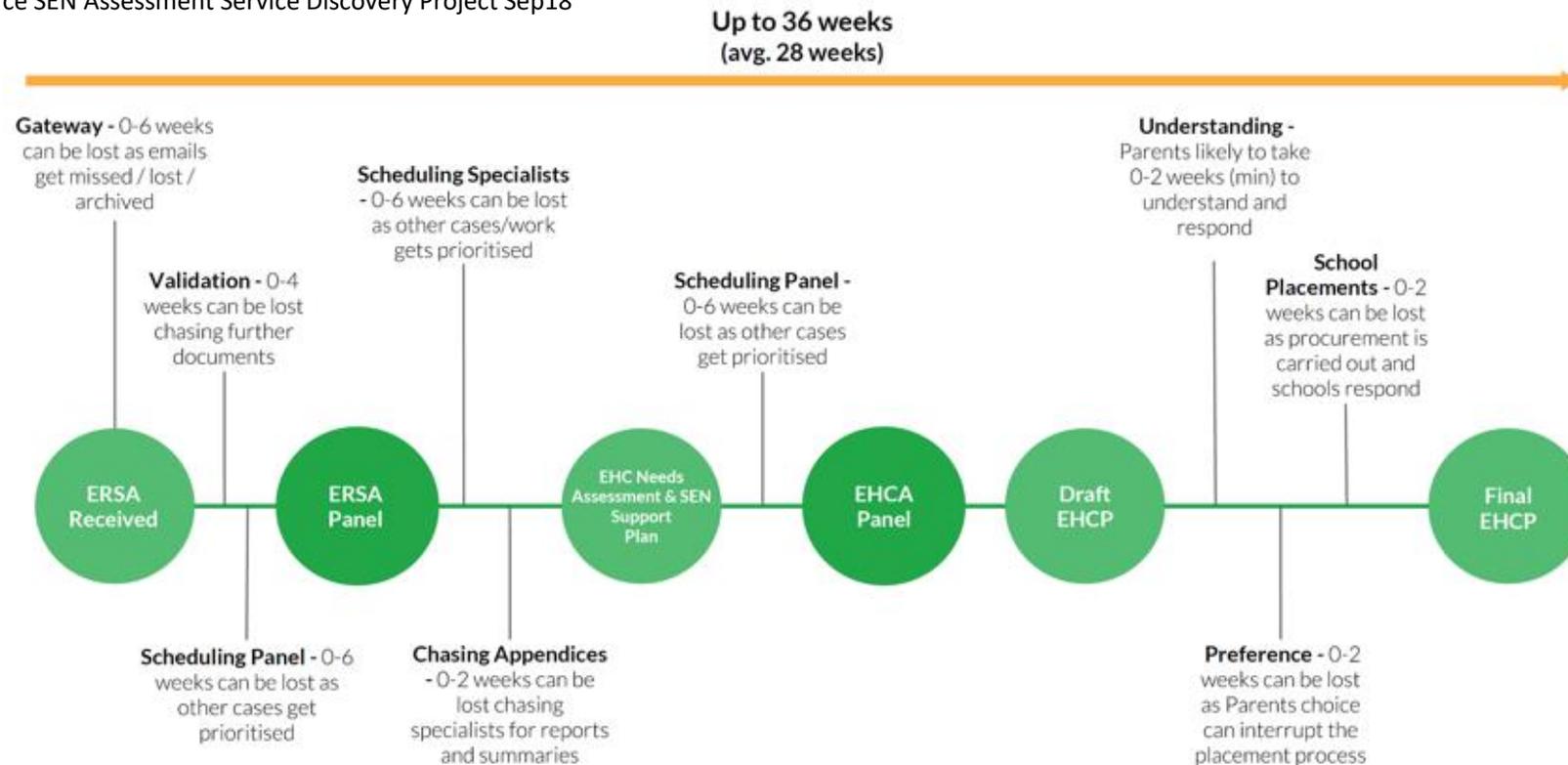
- Very similar overall processes
- Small differences in pre-EHCP assessment process
- Same challenges on time spent (process co-ordination, information aggregation & assimilation, processing reports of varying styles and formats)

	Pre-EHCP qualification		EHCP assessment process and production of draft plan	Panel	Placement & production of final EHCP	Review process
Ealing	ERSA process	ERSA panel	EHCP assessment	Panel	Placement	Review
Suffolk	County Inclusion Service & Outreach Services reports		EHCP assessment	Panel	Placement	Review
Stafford	Clear criteria for submitting a referral for assessment		EHCP assessment	Panel	Placement	Review

# Learnings from Ealing

- Use of ERSA (Ealing Request for Statutory Assessment) as a pre-cursor to EHCP process. The ERSA process is the gateway to starting EHCP and forms the core of information fed into an EHCP.
- Use of a Resource Allocation System (RAS) for early banding and benchmarking

**Ealing process:** source SEN Assessment Service Discovery Project Sep18



Note: avg. 28 weeks – data available mid 2018)  
Additional resourcing (2 FTE, cost £90k) in 2019, plus additional management measures, has resulted in avg. time of 21 weeks at April 2019

# Learnings from Suffolk

- EHC0 = Family Services Co-Ordinator
- Average EP EHC Assessment = 2.75 days (Context – EPs not part of early intervention at present therefore not knowing children or young people before EHC NA)
- Use of County Inclusion Support Service to provide support and early intervention funded by ‘Schools Budget’.
- Actively developing a Multi Agency Assessment Programme (and use of Outreach services)
- Process key documents: initial questionnaire | pre-panel sheet | EHCP doc & supporting reports.
- Delays to process are mainly: placement (availability of places) & delays in reports from health
- Just completed recent reorganisation / transformation to a pupil centric / constant touch-point model
- Priorities for service development: smooth system, faster, co-production with families, reduce admin time and increase parent face time

# Learnings from Staffordshire

- **Staffordshire highest performing of the three councils in 2017**
- **2017 data showing 88.6% of EHCPs completed on or below 20 weeks**
- **Demand management was a high priority**
- **Higher proportion of special school placements**
- **The EHCP bundles provided for project were very detailed & thorough**
- **Assessment capacity constraints now having significant impact on 20 week threshold**
- **Clear lines drawn about level of support and reports required by schools for EHCP request**
- **Ambition and determination to increase assessment performance & efficacy**
- **Highlighted the need to end ‘postcode lottery’ – national standards for needs quantification**

# Service Analytics & Algorithm Development

- 1. Initial needs analysis, outcomes mapping and support package mapping, age & spend data:**
  - National level
  - LA (top down from summary data)
  - LA (bottom up from EHCP forms)
  - LA (bottom up machine reading of EHCP bundles producing keyword summaries)
- 2. Development of assessment requirements and scales**
- 3. Development of algorithms**
- 4. Prototype**

## 1. Document summary (Natural Language Processing NLP verbatim synthesis)

- Ingests documents, collects key terms and summarises
- Helps define core drivers of needs assessment
- Assists co-ordinators quickly summarize supporting documentation in EHCP bundle

## 2. Needs classifier and support package recommender

- Classifies type of need, suggested outcomes and support packages
- Helps define core drivers of needs assessment
- Provides common framework to accelerate time to decision and recommendation of co-ordinators and specialists

## 3. Feedback summariser and recommender

- To be built as part of service feedback loop in beta phase

Alpha  
phase:  
first  
iterations

Beta  
phase

# National data

- 320k pupils with EHCP's in England in 2018
- Growing at 11% per annum
- 14% of pupils with EHCP's are new assessments (70% of these are <11 years old)

## England: EHCP Pupil Dynamics & Breakdown

EHCP's in England	2011	2012	2013	2014	2015	2016	2017	2018	Latest % Split	2016-17 Growth
Under 5 years of age	9,433	9,674	10,416	10,944	11,250	10,513	11,629	12,516	3.9%	10.6%
Aged 5-10	80,635	80,724	82,360	84,843	91,045	92,213	97,379	105,689	33.0%	5.6%
Aged 11-15	117,934	116,791	115,992	114,966	112,340	111,225	112,540	117,354	36.7%	1.2%
Aged 16-19	20,219	21,828	21,388	22,678	25,538	41,300	58,034	70,084	21.9%	40.5%
Aged 20-25	.	.	.	.	10	1,064	7,708	14,176	4.4%	624.4%
<b>Total</b>	<b>228,221</b>	<b>229,017</b>	<b>230,156</b>	<b>233,431</b>	<b>240,183</b>	<b>256,315</b>	<b>287,290</b>	<b>319,819</b>	<b>100.0%</b>	<b>12.1%</b>
<i>Change</i>		796	1,139	3,275	6,752	16,132	30,975	32,529		
<i>% Change</i>		0.3%	0.5%	1.4%	2.9%	6.7%	12.1%	11.3%		

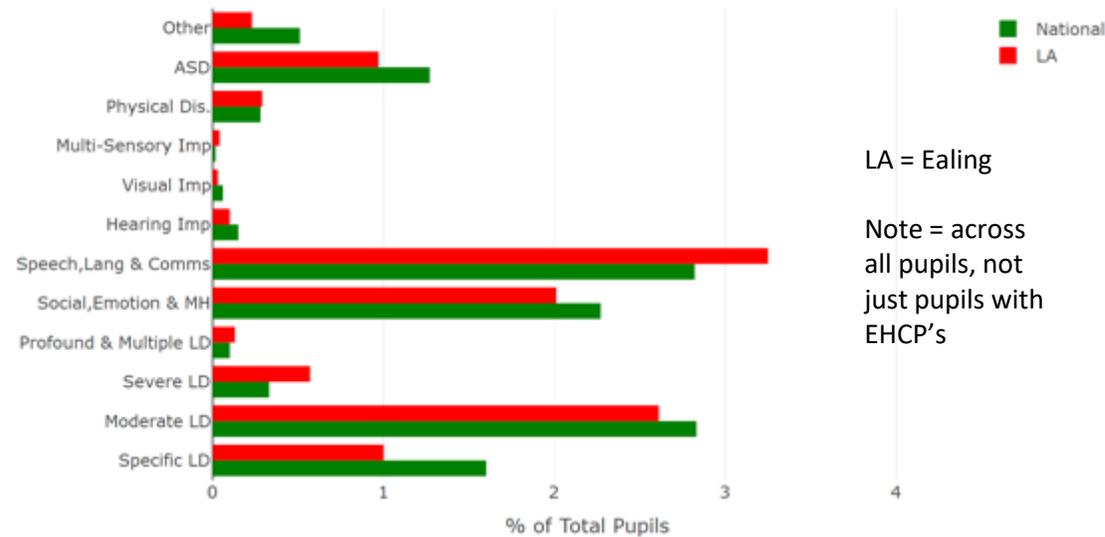
New EHCP Applications									Latest % Split	2016-17 Growth
Under 5 years of age	7,054	7,605	8,134	8,221	8,026	9,054	9,774		23%	8.0%
Aged 5-10	12,327	13,073	13,726	12,843	12,457	16,166	19,251		46%	19.1%
Aged 11-15	6,356	6,624	6,601	5,813	5,863	8,097	9,881		23%	22.0%
Aged 16-19	150	145	175	260	1,305	2,030	2,340		6%	15.3%
Aged 20-25	.	.	.	2	272	747	916		2%	22.6%
<b>Total</b>	<b>25,887</b>	<b>27,447</b>	<b>28,636</b>	<b>27,139</b>	<b>27,923</b>	<b>36,094</b>	<b>42,162</b>		<b>100%</b>	<b>16.8%</b>
% of All EHCP's	11.3%	12.0%	12.4%	11.6%	11.6%	14.1%	14.7%			

Source: SENS2

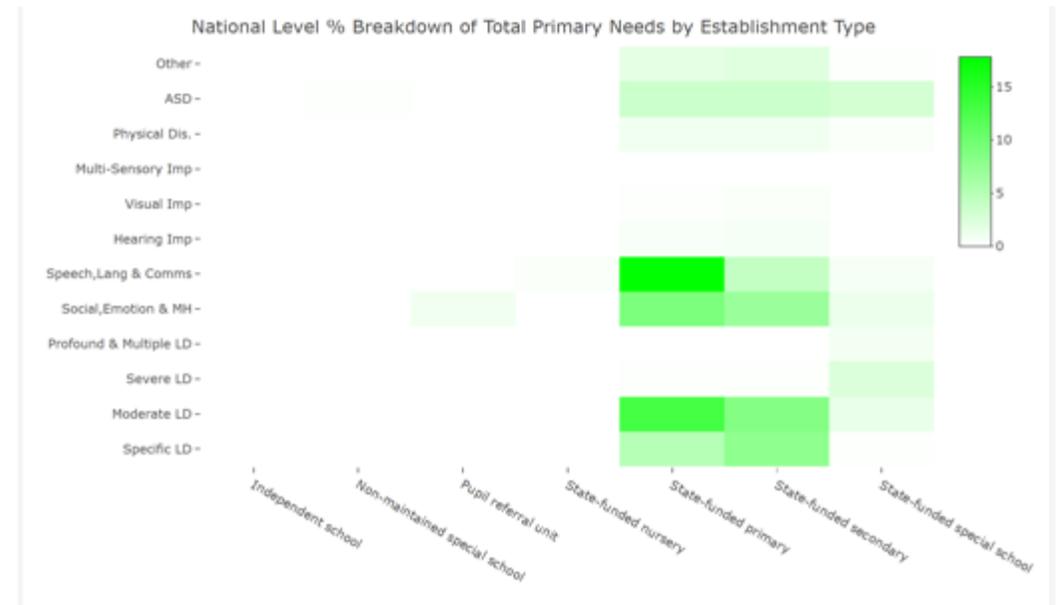
# Top down: primary needs mix

- 4 largest primary needs categories across all pupils are: SLC, MLD, SLD & ASD (see Glossary)
- SLC is pre-dominantly a primary need diagnosis handled by primary schools
- Ealing has a higher proportion of SLC, but lower proportion of the other big 4 primary needs categories
- *Note lack of detail breakout at national level for pupils with EHCP by primary need & age band*

Needs Mix: % Primary Need across All Pupils



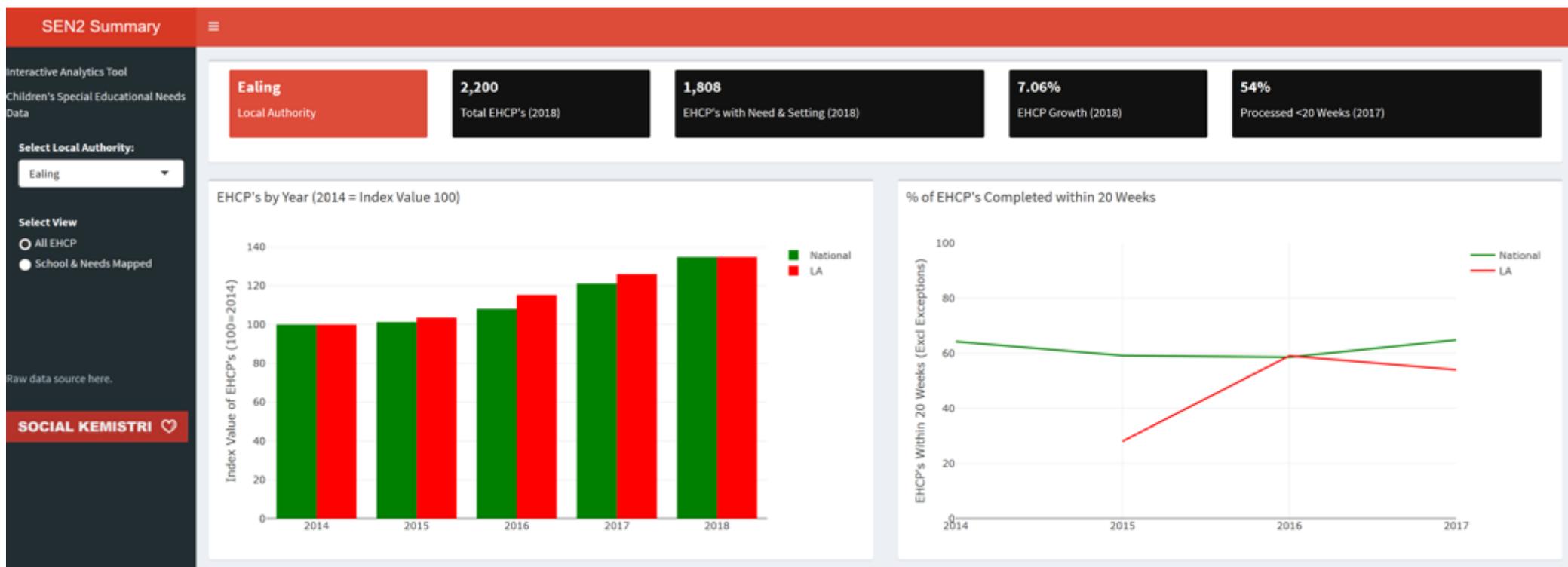
LA = Ealing  
 Note = across all pupils, not just pupils with EHCP's



Source: <https://socialkemistri.shinyapps.io/SENS2>

# National & local authority analytics

- Local Authority SENS profile benchmarking tool: <https://socialkemistri.shinyapps.io/SENS2>



# Top down: Ealing Pupils with EHCP by Primary Needs & Age Band

- Higher proportion of younger pupils with EHCP
- Big 4 primary needs patterns all also reflected in pupils with EHCP's
- Heatmap demonstrates a 5 age band x 10 core needs grouping
- 55% of all pupils are in 8 groups: 4 needs bands (ASD, Moderate LD, Severe LD & SLC) \* 2 age bands

	Age Band					Total	% of All
	<5	5-10	11-15	16-19	20-25		
ASD	24	204	138	59	18	443	22%
HI	5	20	13	12	5	55	3%
MLD	33	156	166	84	21	460	22%
PD	5	60	39	24	7	135	7%
PMLD	6	32	25	9	3	75	4%
SEMH	4	53	87	30	1	175	9%
SLCN	25	204	93	33	3	358	17%
SLD	29	98	63	37	34	261	13%
SPLD	4	12	32	12	2	62	3%
VI	4	15	5	3	1	28	1%
<b>Total</b>	<b>139</b>	<b>854</b>	<b>661</b>	<b>303</b>	<b>95</b>	<b>2052</b>	<b>100%</b>
% of All	7%	42%	32%	15%	5%	100%	
National split	4%	34%	39%	20%	3%		

Source: Ealing Jan17

	Age Band				
	<5	5-10	11-15	16-19	20-25
ASD	1.2%	9.9%	6.7%	2.9%	0.9%
HI	0.2%	1.0%	0.6%	0.6%	0.2%
MLD	1.6%	7.6%	8.1%	4.1%	1.0%
PD	0.2%	2.9%	1.9%	1.2%	0.3%
PMLD	0.3%	1.6%	1.2%	0.4%	0.1%
SEMH	0.2%	2.6%	4.2%	1.5%	0.0%
SLCN	1.2%	9.9%	4.5%	1.6%	0.1%
SLD	1.4%	4.8%	3.1%	1.8%	1.7%
SPLD	0.2%	0.6%	1.6%	0.6%	0.1%
VI	0.2%	0.7%	0.2%	0.1%	0.0%

# **EHCP's collected from 3 local authorities**

- 1. Ealing, Suffolk & Staffordshire**
- 2. Process similarity underlines opportunity for scalable solution**
- 3. All work with multi-format, unstructured data**
- 4. EHCP outputs follow the mandatory structure but have different styles**
- 5. Large variation in supporting documents at the individual case level, not across local authorities**

# High level comparison of partner local authorities

	National	Ealing	Staffordshire	Suffolk
Pupils	8.7m	59,339	122,902	109,895
% SENS	11.69%	10.80%	9.54%	10.12%
% EHCP *	2.90%	3.05%	3.13%	2.50%
# EHCP's	319,819	2,200	4,456	4,039
Pupils with EHCP in schools 2018 *	253,680	1,808	3,852	2,742
New EHCP requests in 2017	64,555	344	1,152	1,113
% EHCP within 20 weeks (excluding exception cases 2017)	64.9%	54.0%	88.6%	47.2%

Special educational needs in England: 2018. Table 1 & Table 8

\* All Schools (1) : Pupils with special educational needs by school type and type of provision (2)(3)

# Bottom up data: EHCP bundle review

Typical EHCP preparation bundles can span many documents and multiple formats

1. SENCO letter
2. Letters & emails from parents
3. “Known to service” validation letters and replies
4. School reports
5. EP reports
6. Checklists
7. Panel review documents
8. Pre-EHCP’s (e.g. ERSA)
9. Draft EHCP
10. Final EHCP
11. Provision plans
12. Specialist reports
13. Health reports
14. Co-ordinator telephone call logs
15. Other



# Learnings from EHCP document review process

1. **Large variation in the length of reports and depth of content in reports**
2. **Large variation in the difference of support package names and details of frequency of requirement and for how long**
3. **Outcomes are sometimes boiler plates, sometimes not mentioned or sometimes confused with support package prescription**
4. **Summaries vary considerably**
5. **Primary need classification is not always present**
6. **Some detail hours per week & cost info, others do not**
7. **Detail of travel support not generally included**
8. **Wide variation in review process frequency and detail**
9. **Limited value from inclusion of pictures and constant reference to name of child**

# Sample overview: bottom up EHCP data set

- **Sample of 95 cases across 3 local authorities**
- **Generally representative:**
  - Small sample constraints
  - Broadly in line with Ealing primary need classification top down mix (higher SLC & ASD with less MLD)
  - Higher weighting to younger children compared to Ealing and national distribution.

**Primary Needs**

	SpecLD	ModLD	SevLD	PMLD	SEMH	SLC	Hearing Imp	Visual Imp	MSI	PD	ASD
<i>Ealing Top Down Mix</i>	3%	22%	13%	3%	9%	17%	3%	1%		7%	22%
<i>Sample</i>	2%	13%	13%	1%	5%	25%	5%	1%	0%	5%	29%

**Age bands**

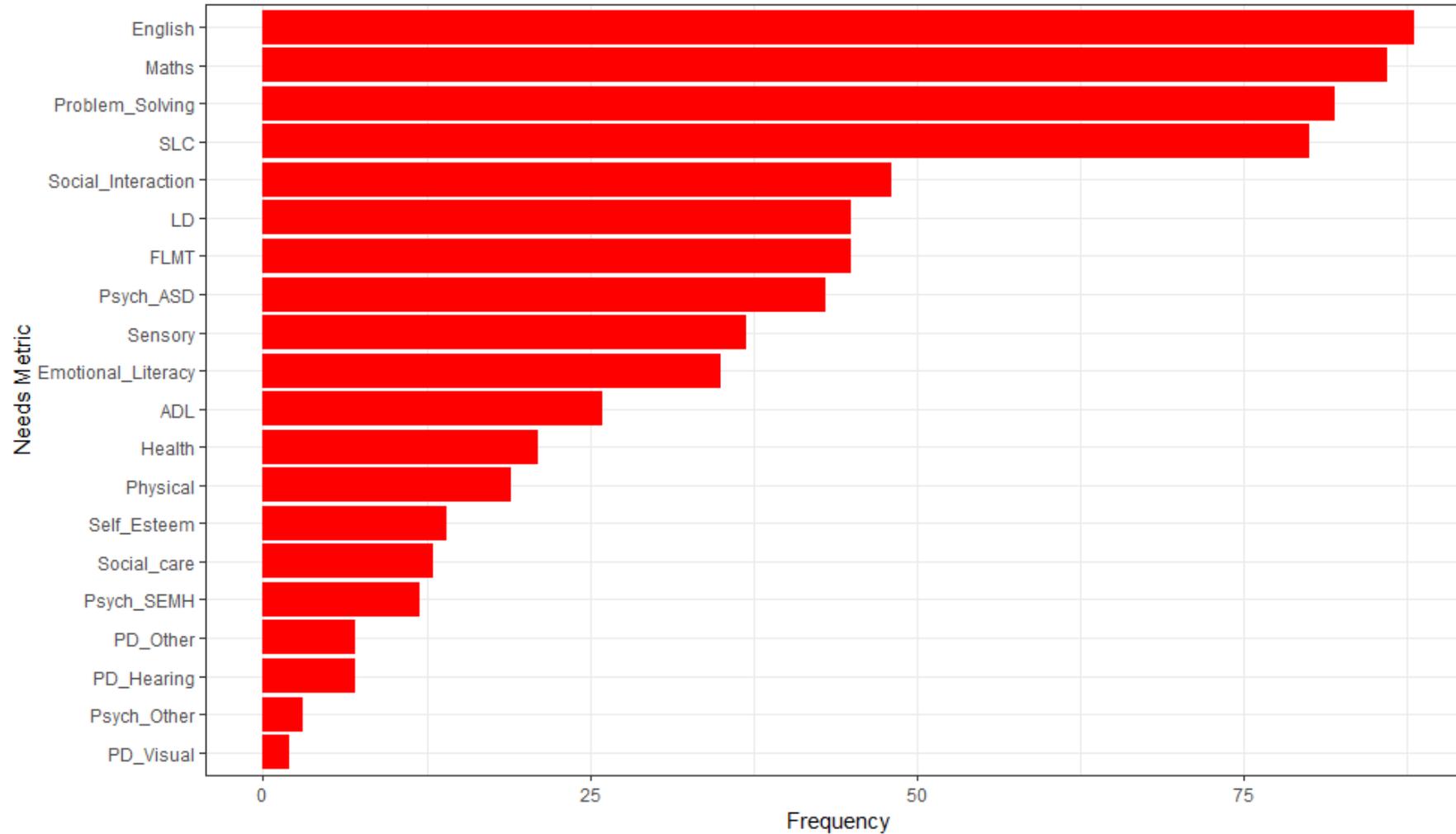
Age Band	Count	Sample %	Ealing %	National %
Under 5	31	33%	7%	4%
5-10	42	44%	42%	34%
11-15	16	17%	32%	39%
16-19	5	5%	15%	20%
20-25	1	1%	5%	3%
All	95			



# Data driven derivation of needs assessment questions

- **First review pass to capture key terms**
- **Second review pass to derive questions and scales across core needs areas:**
  - **General identifiers**
  - **Learning difficulties**
  - **Health and physical disabilities**
  - **ADL**
  - **Psychological diagnosis**
  - **Challenges**
  - **Abilities**
  - **Skills**
  - **Social care observations**
- **Link to outcomes and support package provision**
- **Iterative process that will evolve as part of beta as more data is collected**

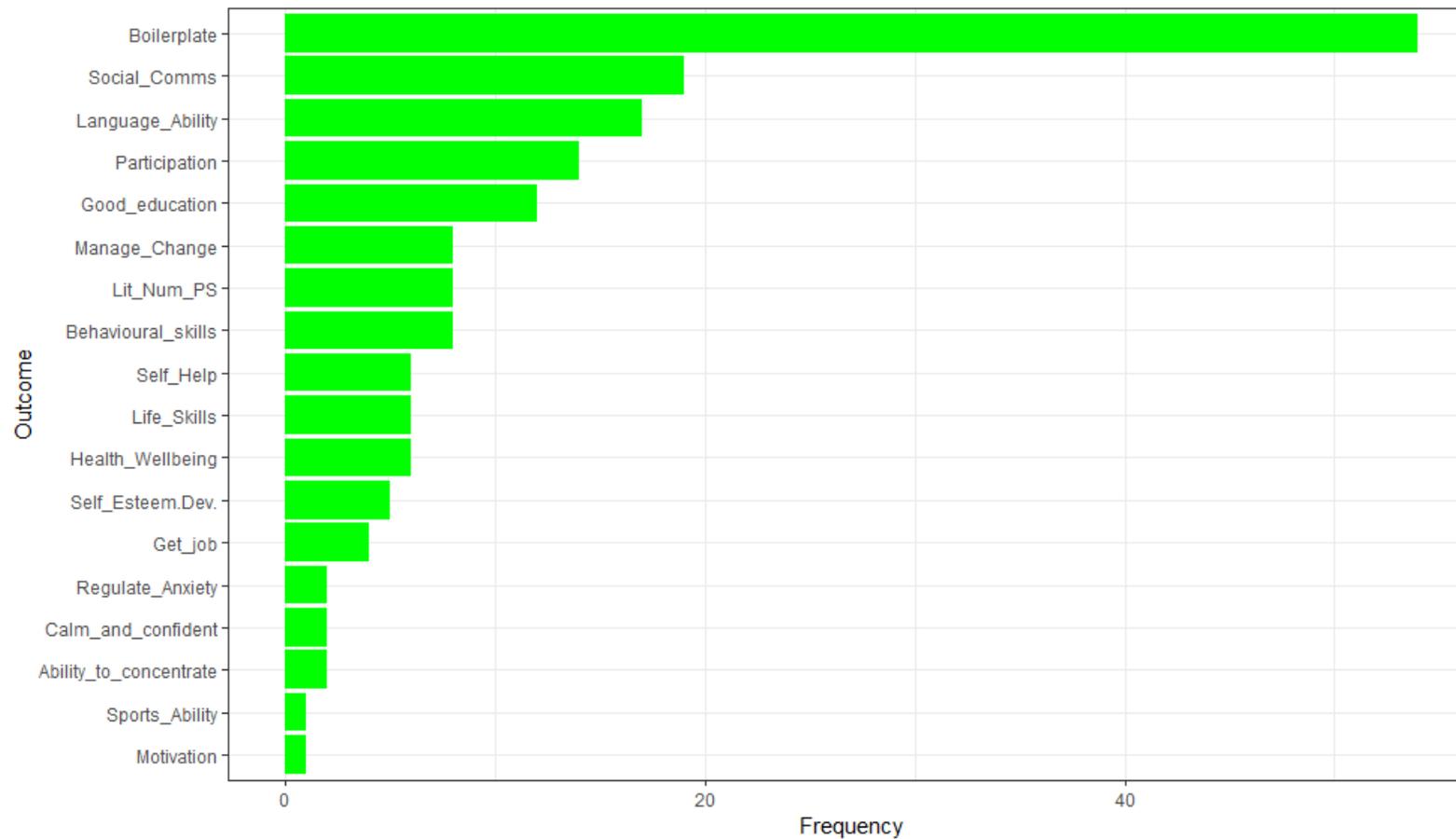
# Sample: summary of needs



- Note:**
- 95 cases
  - Need counted as 1 or 0 irrespective of severity score

# Sample: summary of stated outcomes

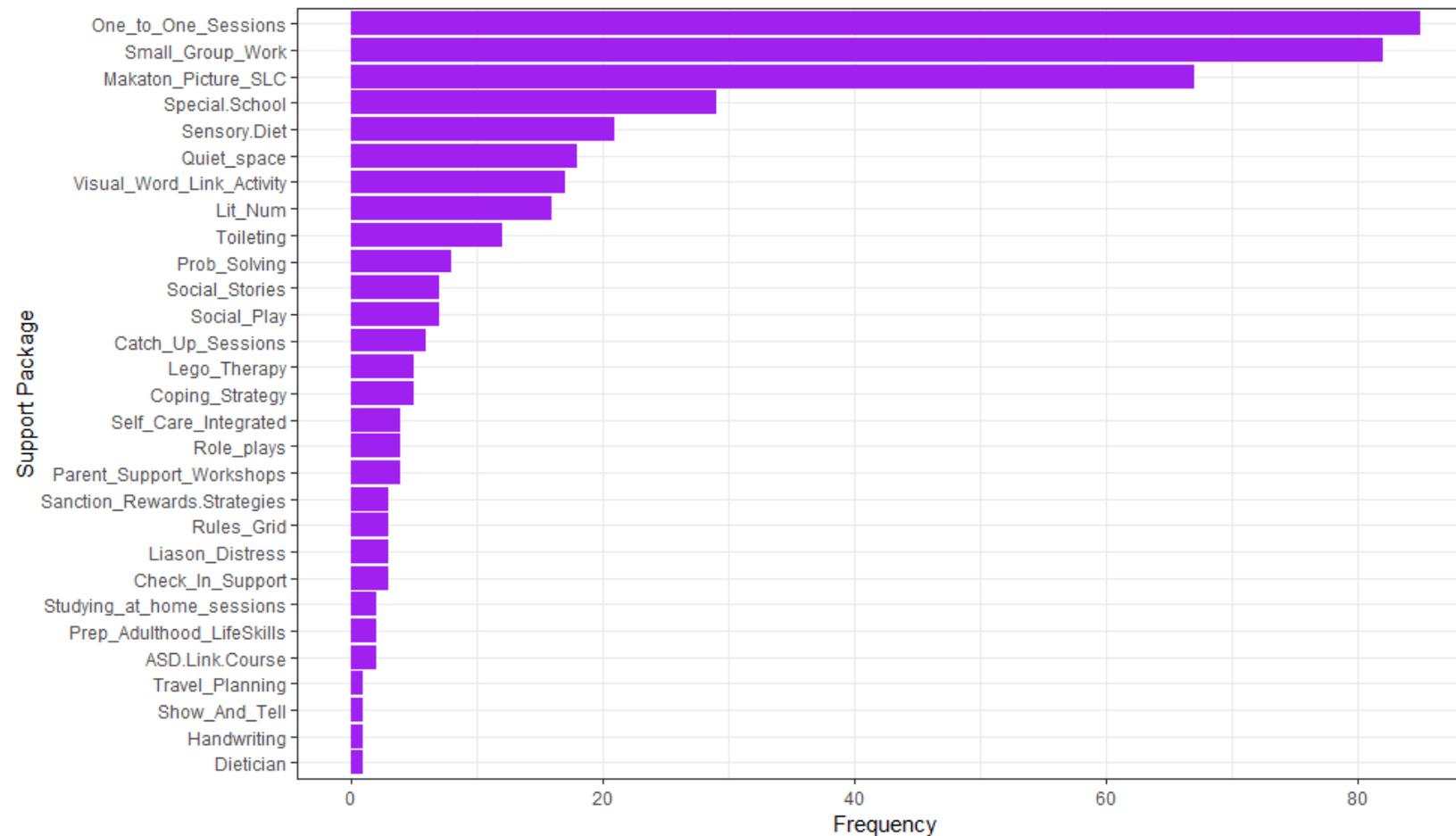
- **Mixed level of outcome definition across EHCPs**
- **High level of boilerplate outcomes**



**Note:**  
• 95 cases

# Sample: summary of support packages

- <10 core support packages with a longer tail of related support packages
- Precision of hours, frequency and costs varies



**Note:**  
• 95 cases

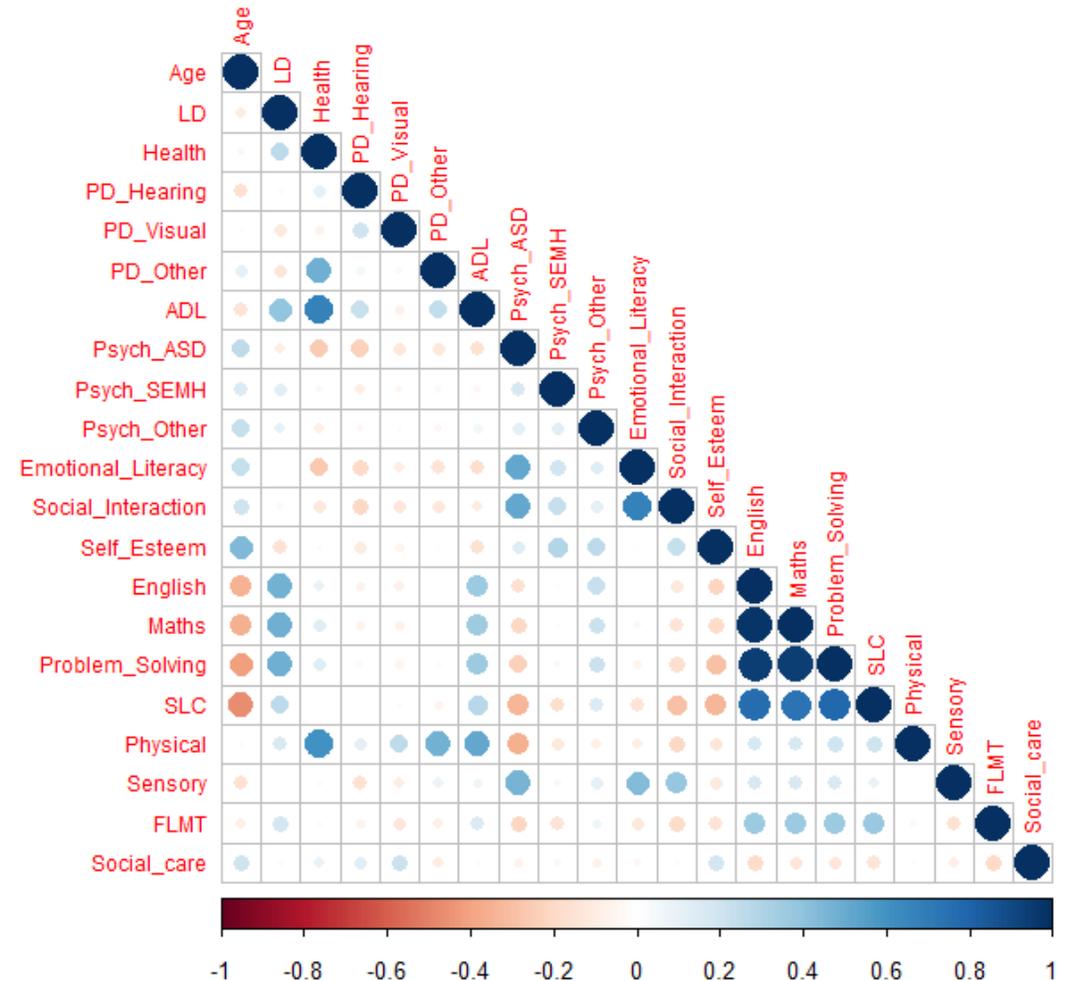
# Correlations across needs

- **Positive correlation:**

- Abilities spanning English, maths & problem solving
- Physical skills & physical disabilities
- Self-esteem and age

- **Negative correlation:**

- SLC and age
- Abilities and age



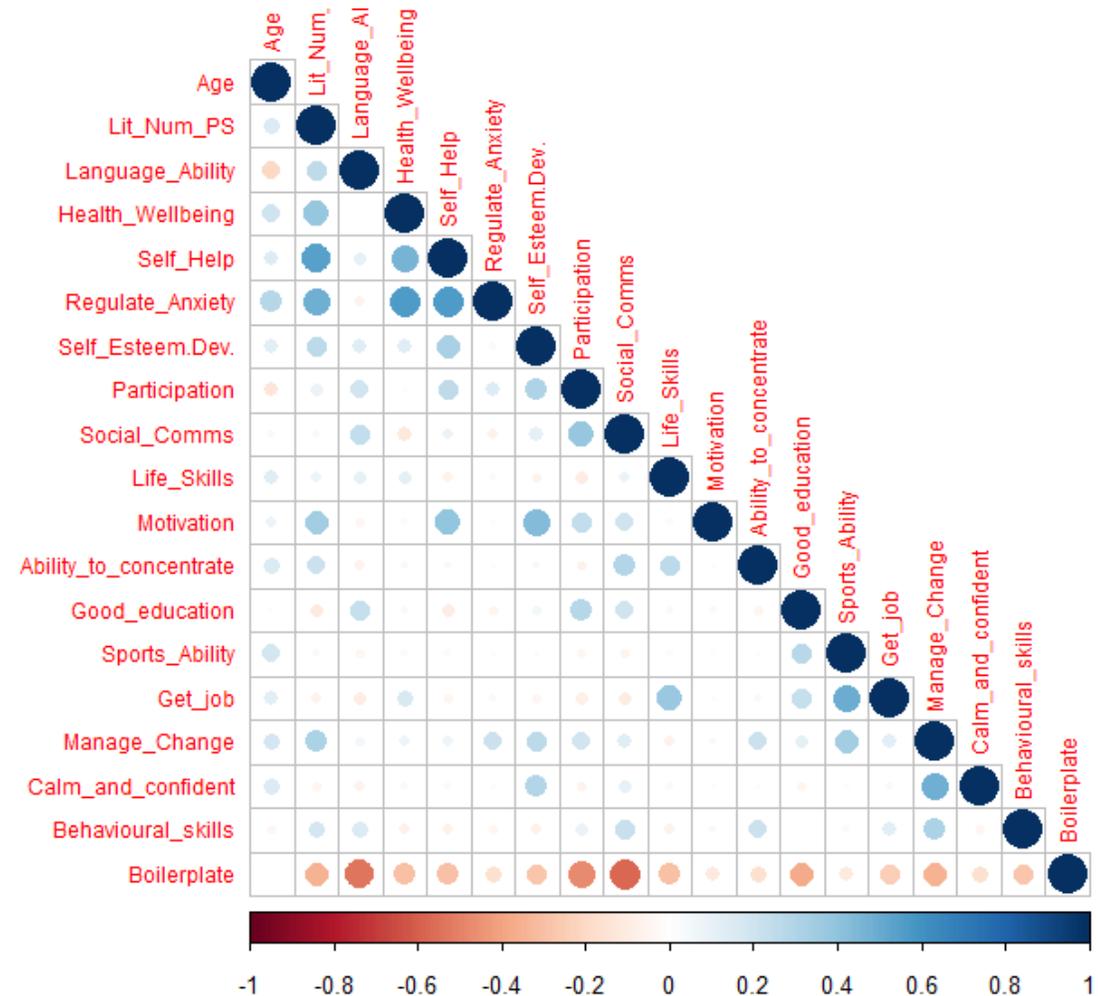
# Correlations across outcomes

## Groupings around:

- Ability to communicate
- Educational achievement
- Ability to cope

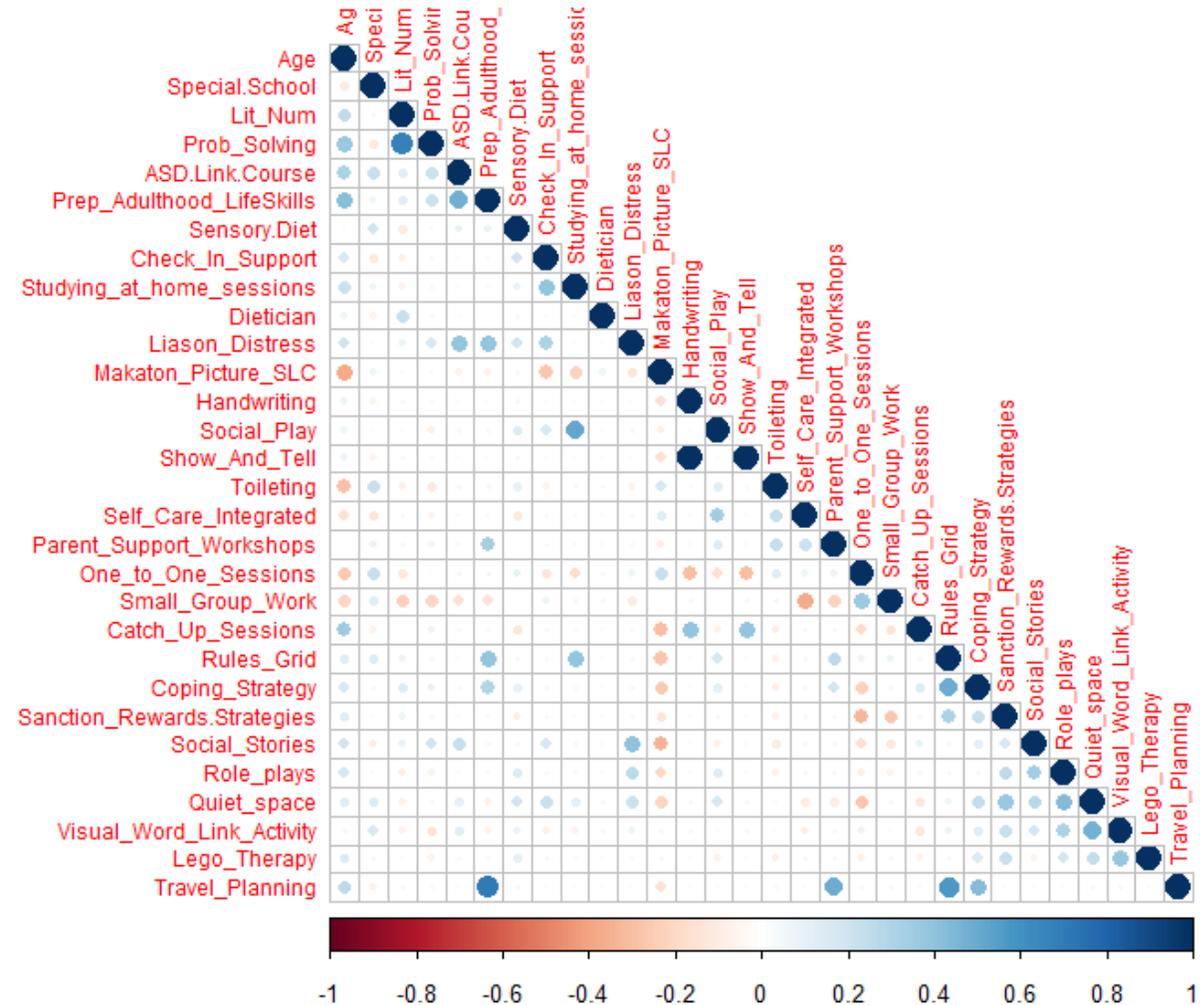
## Example boilerplate:

Meet the long term aspirations for learning, good health, relationships and independence to prepare for adulthood.



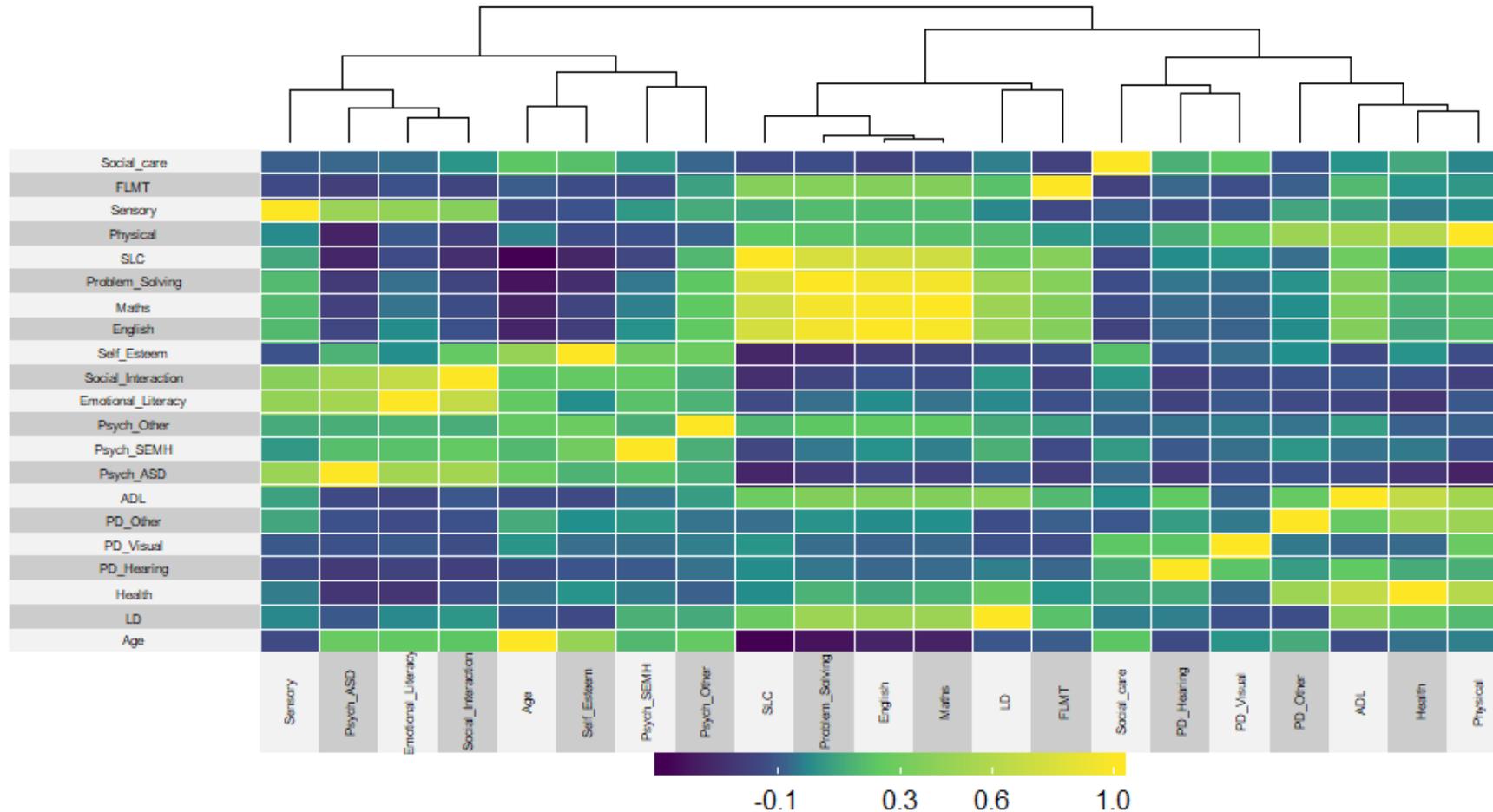
# Correlations across support packages

- Generally low levels of correlation
- Wide variation in names of support packages



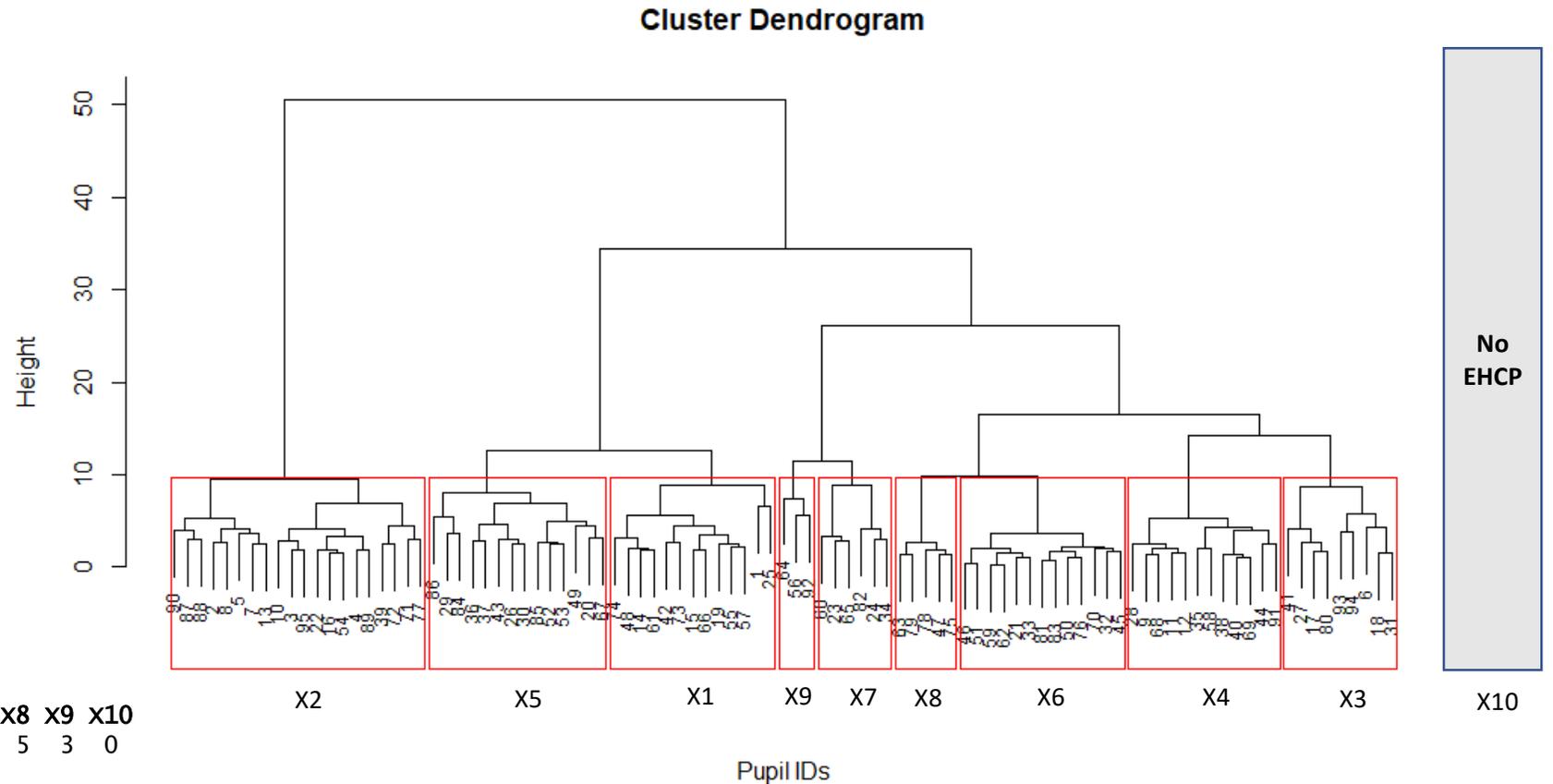
# Needs clustering

At the highest level points to physical health groupings, mental health groupings and age related communications groupings



# Needs clustering suggests 10 groups

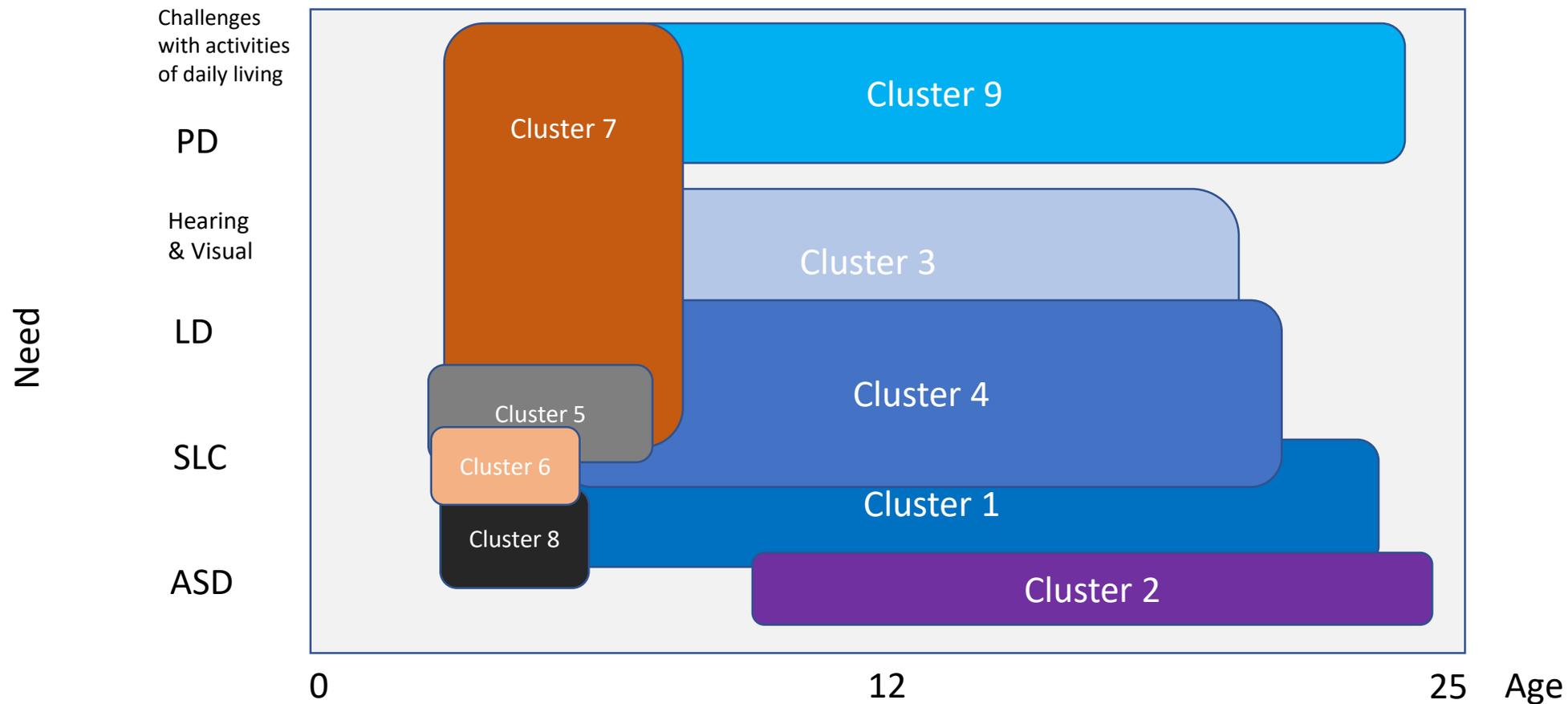
- 9 specific groups and 1 'no EHCP' group
- Based on hierarchical clustering of sample
- Number of clusters broadly aligns to top down LA needs v age groupings



Cluster: X1 X2 X3 X4 X5 X6 X7 X8 X9 X10  
Number in Cluster: 13 20 9 12 14 13 6 5 3 0

# High level cluster mapping to needs / age grid

- Indicative view of how needs and age bands are spanned by clusters
- Clusters will evolve with more cases



# Cluster profiles

Cluster: X1 X2 X3 X4 X5 X6 X7 X8 X9 X10  
 Number in Cluster: 13 20 9 12 14 13 6 5 3 0

Cluster	Needs profile	Outcomes summary	Support packages
X1	Across age groups, ASD & SLC, low PD, poor social interaction	Change management, social communication and language abilities	Special school placement, 1:1, group, comms support & ASD support
X2	Mainly secondary, predominantly ASD, challenges with social interaction and emotional literacy	Life skills, participation and communications	Mainstream placement, 1:1, quiet space ASD support packages and life skills
X3	Across age groups, higher incidence of SLC & hearing loss, mild needs scores	Meet aspirations for learning, good health, relationships and independence	Mainstream placement, limited 1:1, some small group work and SLC related support
X4	Across age ranges, higher incidence of LD with SLC	Language ability and participation	Mainstream placement, high degree of 1:1, small group work, SLC related support
X5	Nursery / primary, predominantly SLC with moderate / severe challenges around social interaction & emotional literacy	Social communication and participation	Special school /special schooling needs, 1:1, sensory packages, SLC
X6	Nursery / early primary, core SLC challenges	Language ability and communications	Mainstream placement, 1:1, small group work, SLC related support
X7	Nursery / Early Primary, mix of SLC and moderate / severe LD, challenges with activities of daily living & health	Meet aspirations for learning, good health, relationships and independence	Special school placement, 1:1, group, packages to support activities of daily living
X8	Nursery, mix of SLC / potential early ASD, sensory challenges	Social communication and participation	Special school /special schooling needs, 1:1, sensory packages, SLC, ASD related
X9	Across age groups, moderate / severe physical disability & health centric challenges	Meet aspirations for learning, good health, relationships and independence	Special school placement, 1:1, group, packages to support PD
X10	No EHCP	No EHCP	No EHCP

# Cluster profile metrics

Metric	Cluster								
	X1	X2	X3	X4	X5	X6	X7	X8	X9
Social_Interaction	2.00	1.85	0.33	0.00	1.93	0.00	0.33	0.00	0.00
Social_care	0.00	0.25	0.33	0.25	0.00	0.00	0.33	0.00	0.00
SLC	2.15	0.55	1.11	2.08	2.57	2.46	2.50	2.40	1.67
Sensory	1.46	0.55	0.00	0.08	0.64	0.15	0.17	1.20	1.00
Self_Esteem	0.00	0.75	0.44	0.00	0.43	0.08	0.00	0.00	0.33
Psych_SEMH	0.23	0.35	0.22	0.08	0.57	0.00	0.00	0.00	0.33
Psych_Other	0.15	0.00	0.00	0.00	0.29	0.00	0.00	0.00	0.00
Psych_ASD	2.46	2.05	0.00	0.33	0.29	0.00	0.00	2.00	0.00
Problem_Solving	2.23	0.55	1.00	2.00	2.21	2.00	2.33	2.00	1.67
Physical	0.08	0.00	0.44	0.08	0.50	0.08	1.67	0.00	2.33
PD_Visual	0.00	0.00	0.33	0.00	0.00	0.00	0.00	0.00	0.00
PD_Other	0.08	0.10	0.00	0.00	0.07	0.00	0.33	0.00	3.33
PD_Hearing	0.00	0.00	1.22	0.00	0.00	0.00	1.50	0.00	0.00
Maths	2.23	0.75	1.11	2.00	2.21	2.00	2.33	2.00	1.67
LD	1.77	0.05	0.56	2.17	1.50	0.15	2.50	0.20	0.00
Health	0.08	0.25	0.22	0.50	0.21	0.00	2.33	0.00	2.33
FLMT	0.54	0.15	0.33	0.42	0.64	0.69	0.67	0.80	0.33
English	2.23	0.85	1.00	2.00	2.21	2.00	2.33	2.00	1.67
Emotional_Literacy	1.77	1.15	0.00	0.08	1.07	0.00	0.00	0.00	0.00
Age	7.15	11.20	8.11	7.17	5.71	5.08	5.67	4.60	12.00
ADL	0.46	0.05	0.00	0.17	0.43	0.15	2.67	0.60	1.33

- Note:**
- 95 cases
  - Scores are averages
  - See prototype for scales and metrics maps

Cluster: X1 X2 X3 X4 X5 X6 X7 X8 X9 X10  
 Number in cluster: 13 20 9 12 14 13 6 5 3 0

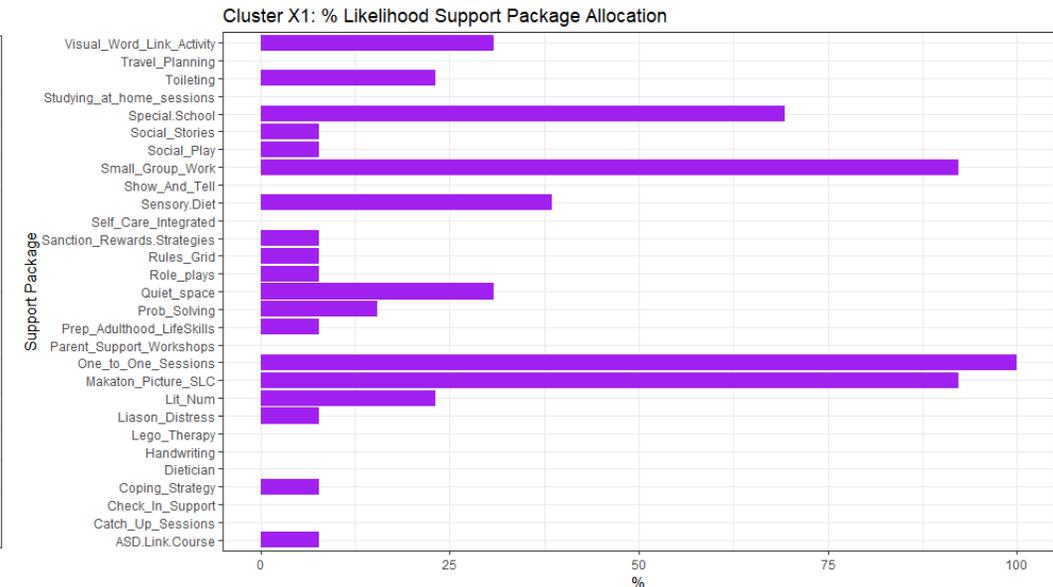
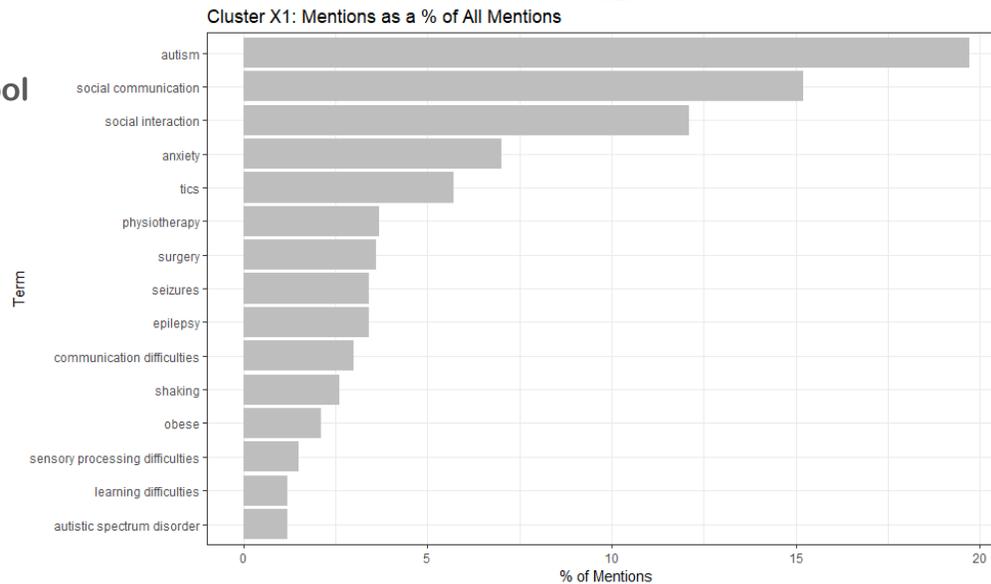
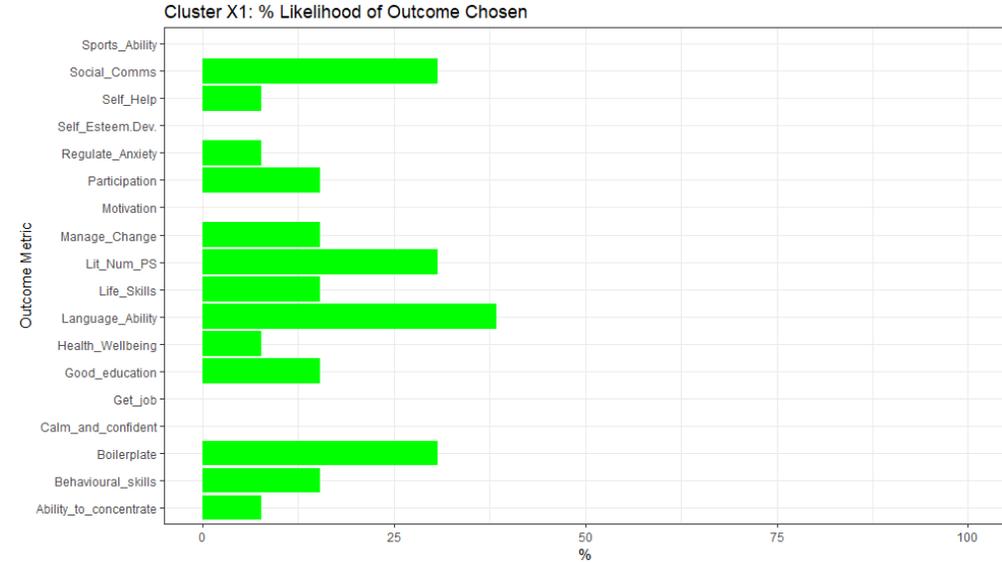
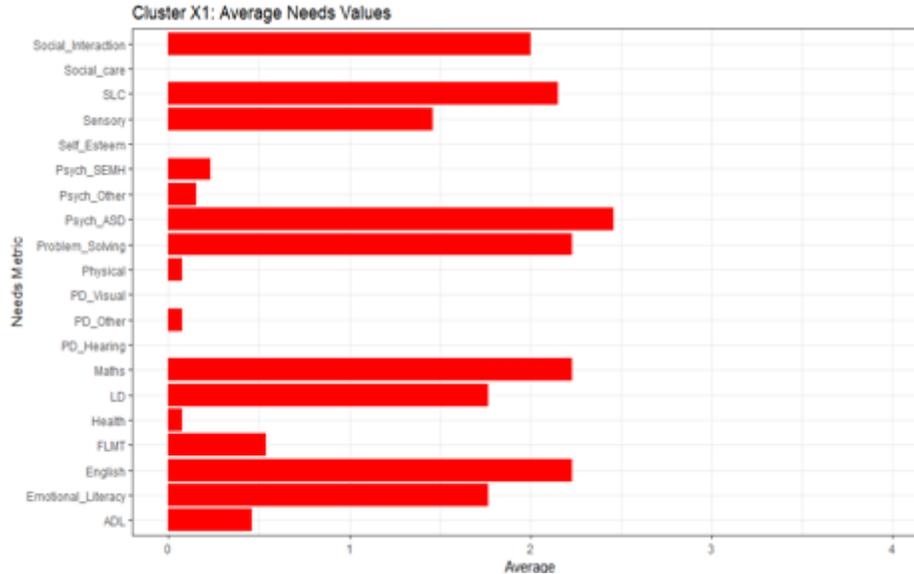
# Cluster X1

# in cluster = 13

Average age = 7.1

## Cluster characteristics:

- Across age groups
- ASD & SLC
- Low physical disability
- Poor social interaction
- High special school requirement



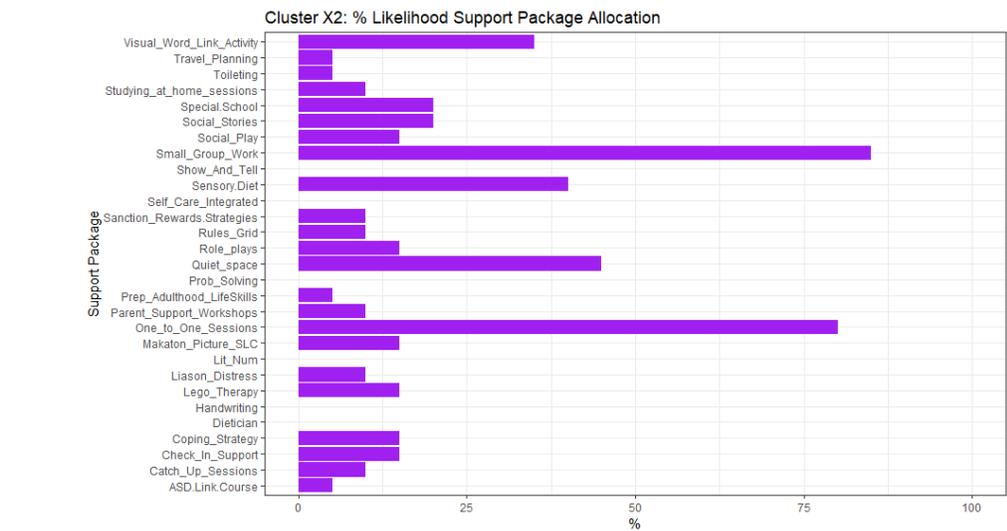
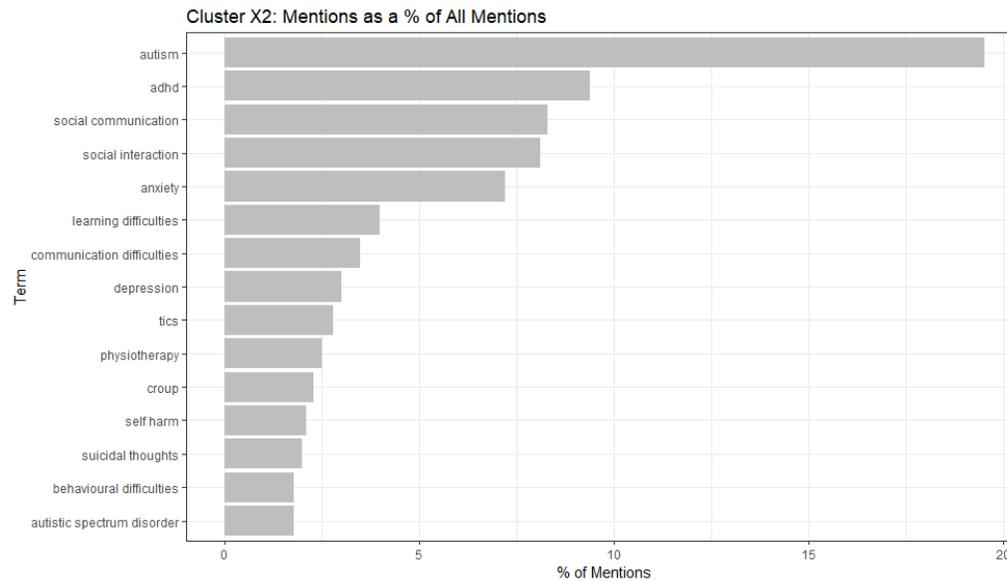
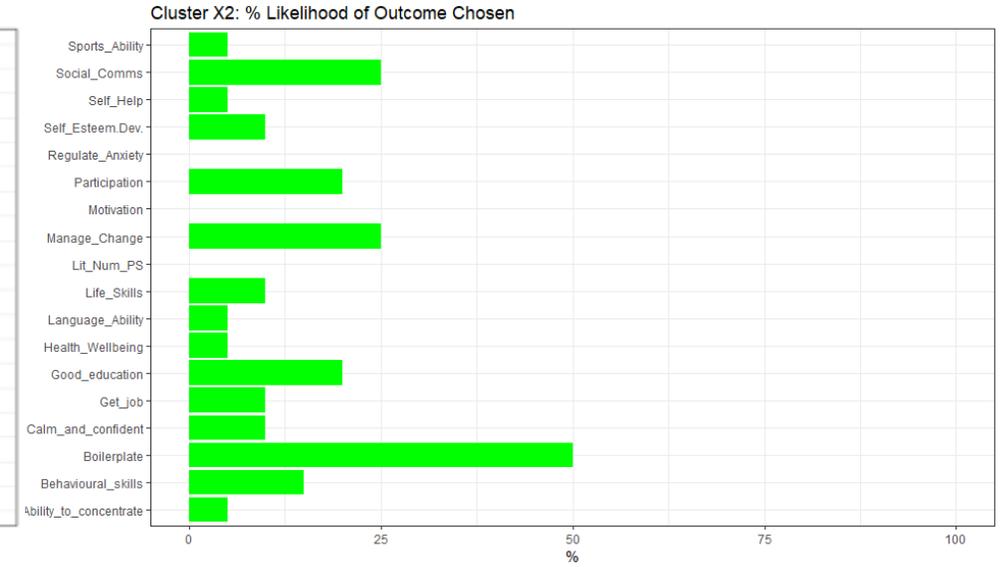
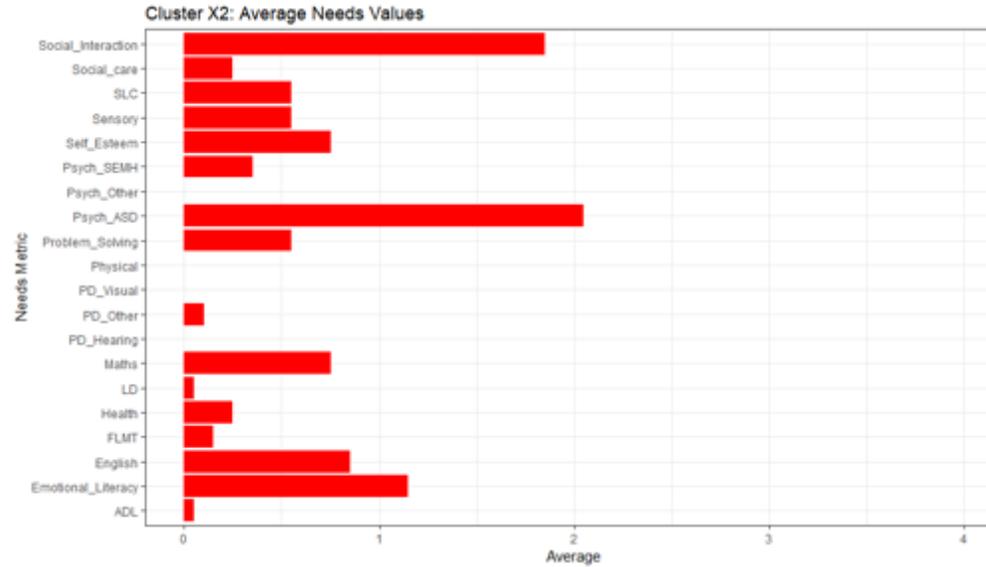
# Cluster X2

# in cluster = 20

Average age = 11.2

## Cluster characteristics:

- Mainly secondary
- Predominantly ASD
- Challenges with social interaction and emotional literacy



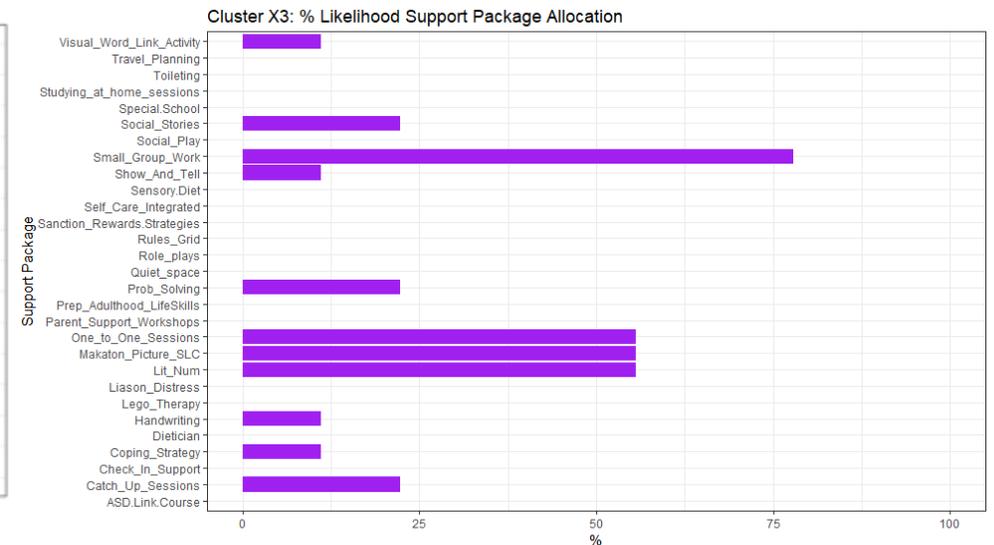
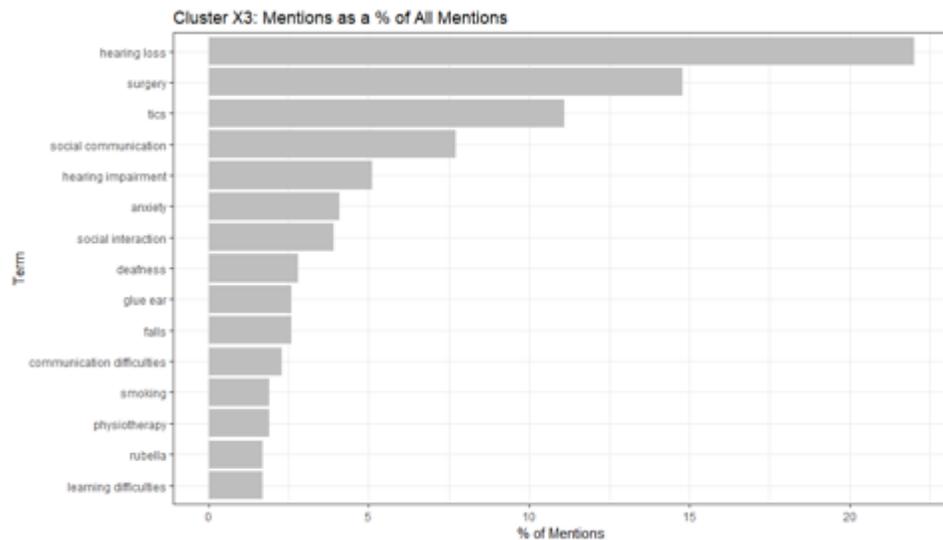
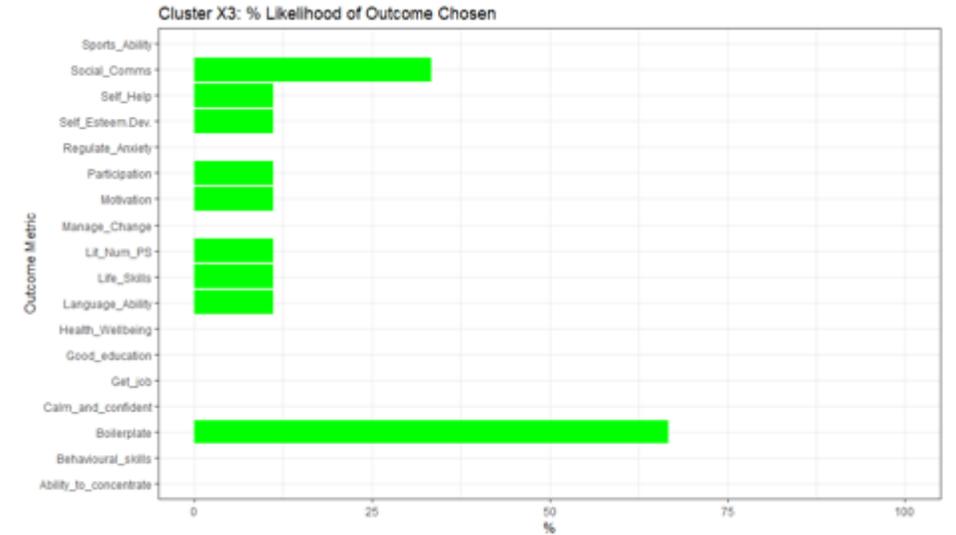
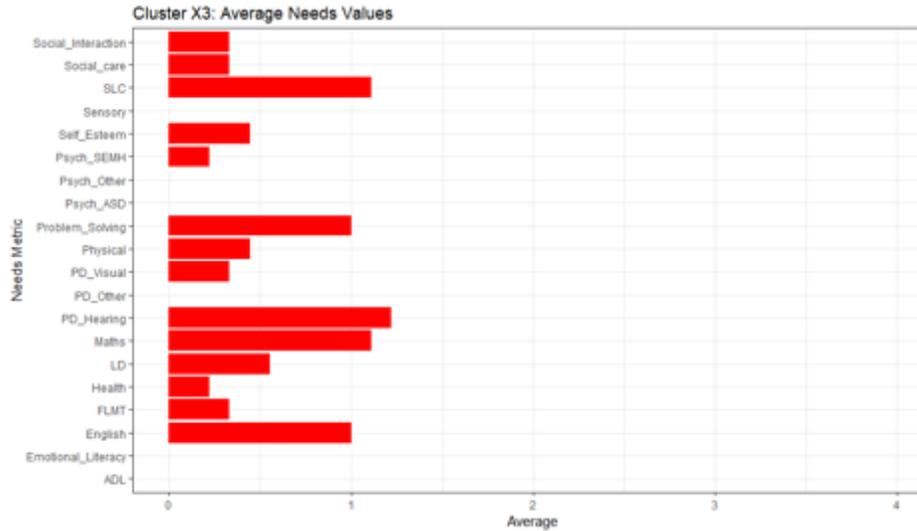
# Cluster X3

# in cluster = 9

Average age = 8.1

## Cluster characteristics:

- Primary / secondary
- Higher incidence of SLC, Hearing Loss
- Lower average needs scores
- Majority mainstream school supplementary



# Cluster X4

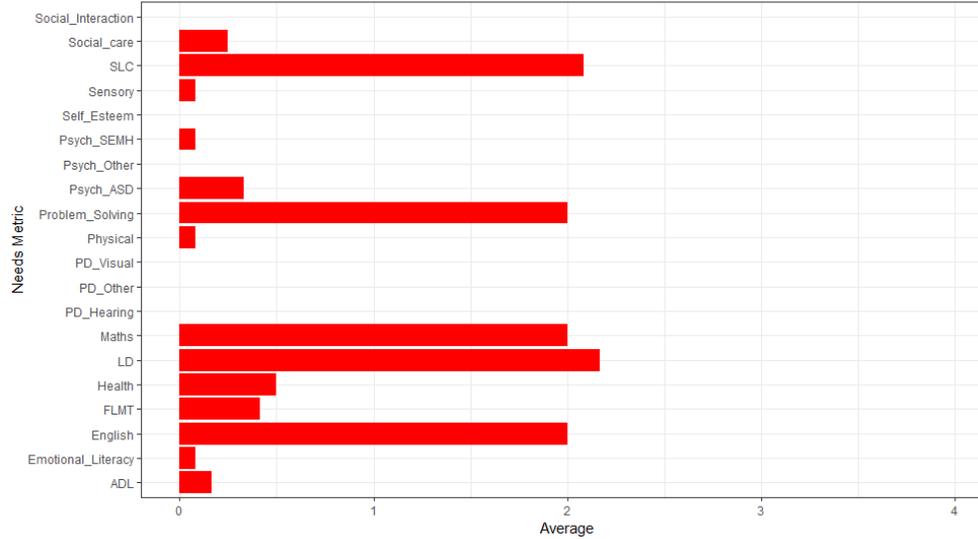
# in cluster = 12

Average age = 7.2

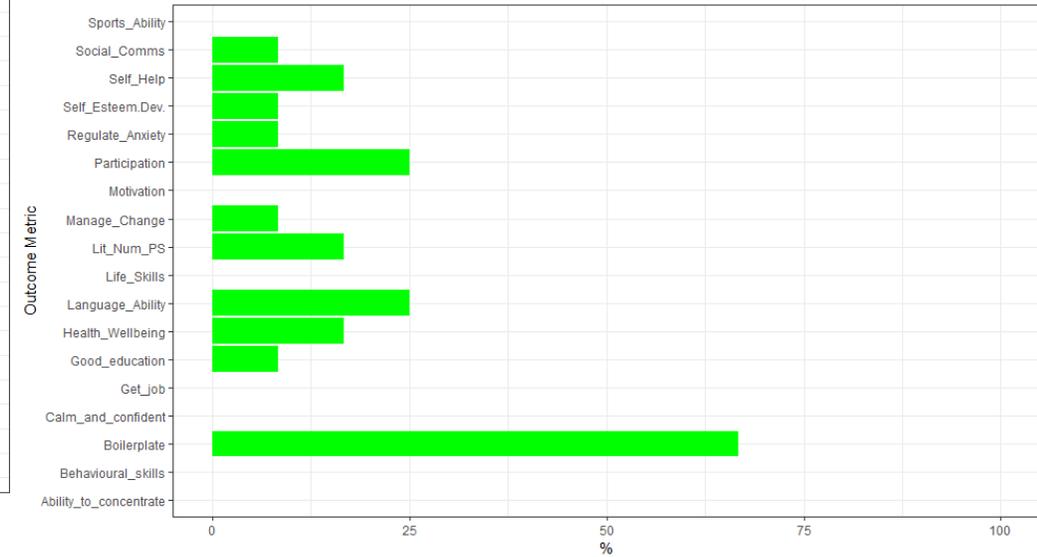
## Cluster characteristics:

- Across age ranges
- Higher incidence of LD with SLC
- Majority mainstream school supplementary

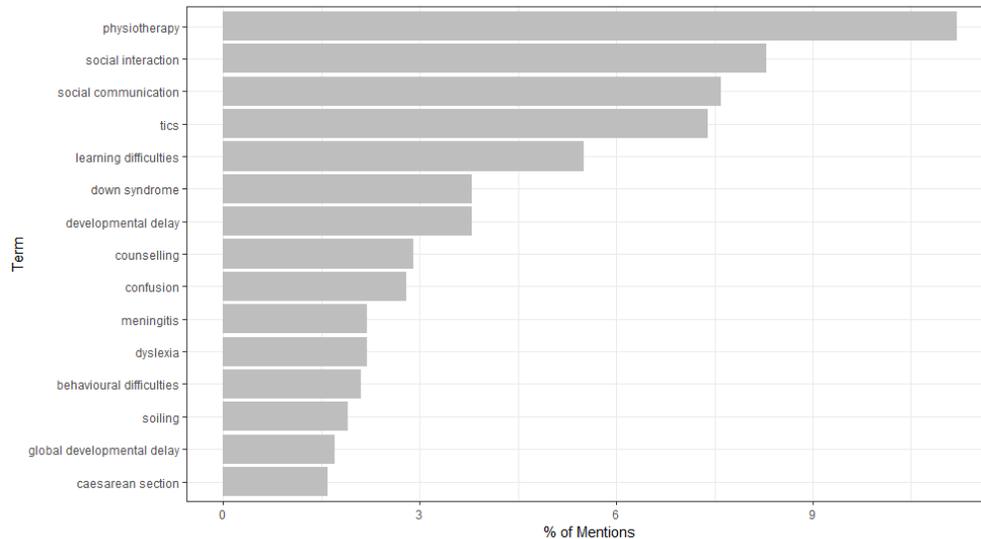
Cluster X4: Average Needs Values



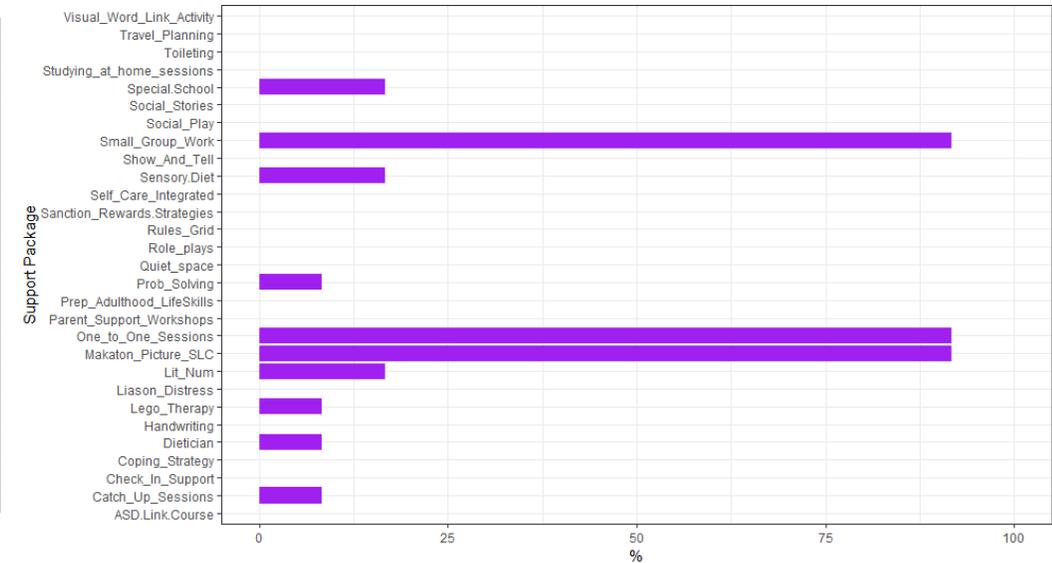
Cluster X4: % Likelihood of Outcome Chosen



Cluster X4: Mentions as a % of All Mentions



Cluster X4: % Likelihood Support Package Allocation



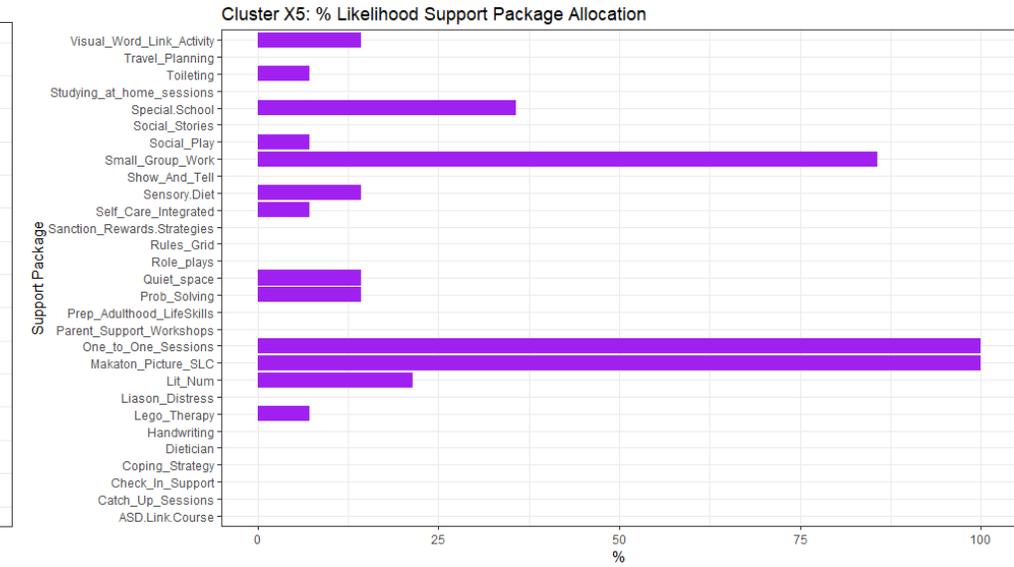
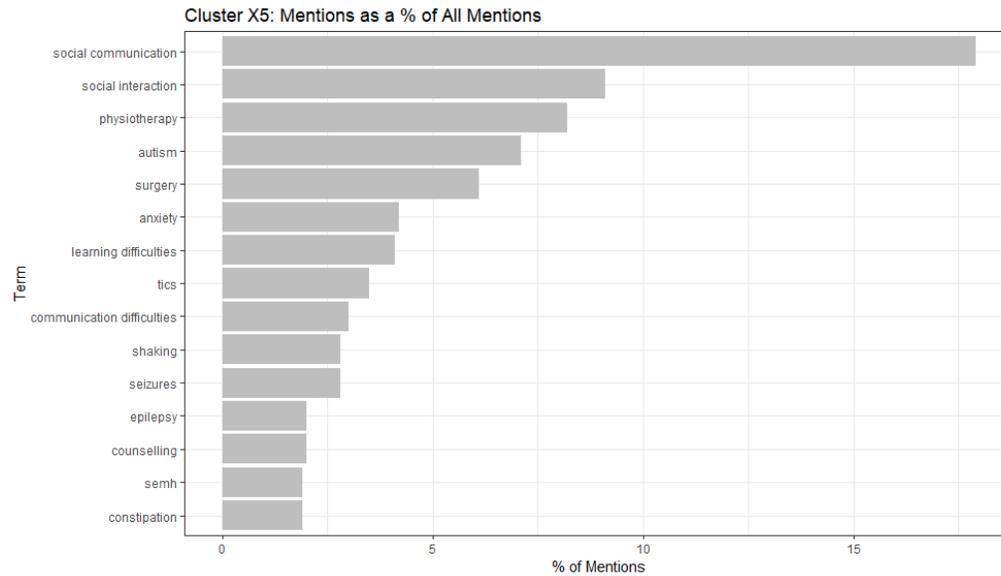
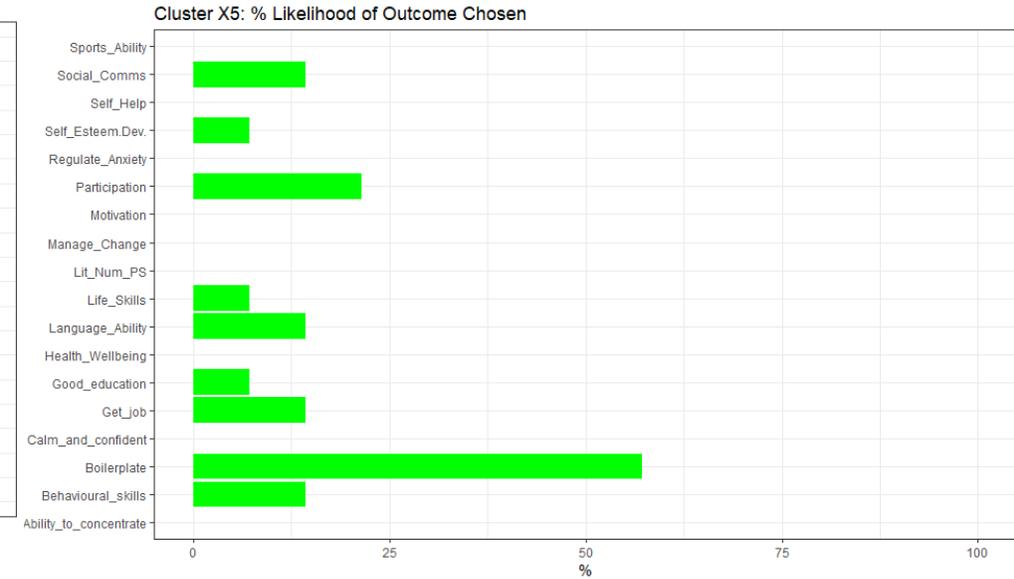
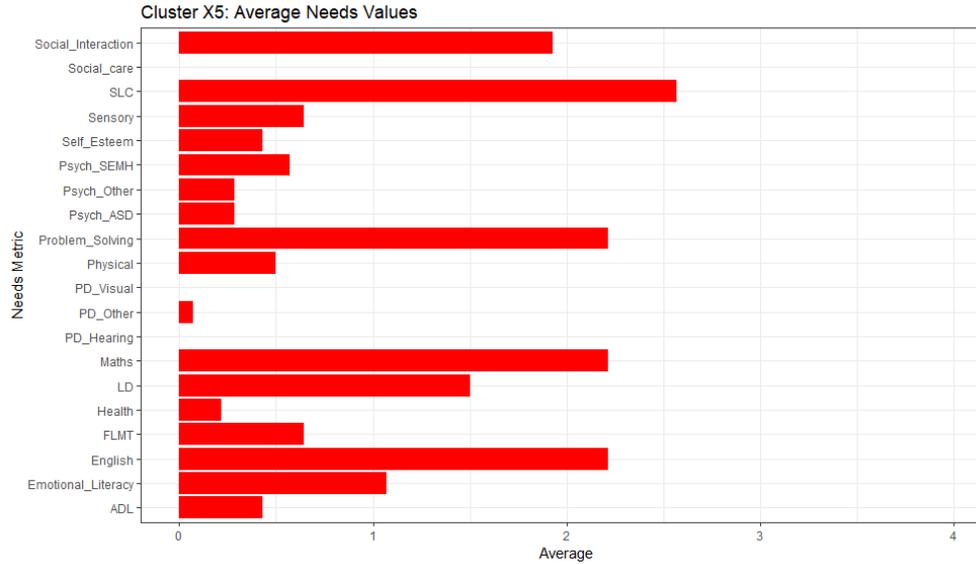
# Cluster X5

# in cluster = 14

Average age = 5.7

## Cluster characteristics:

- Nursery / primary
- Predominantly SLC with challenges around social interaction & emotional literacy
- Low incidence of PD



# Cluster X6

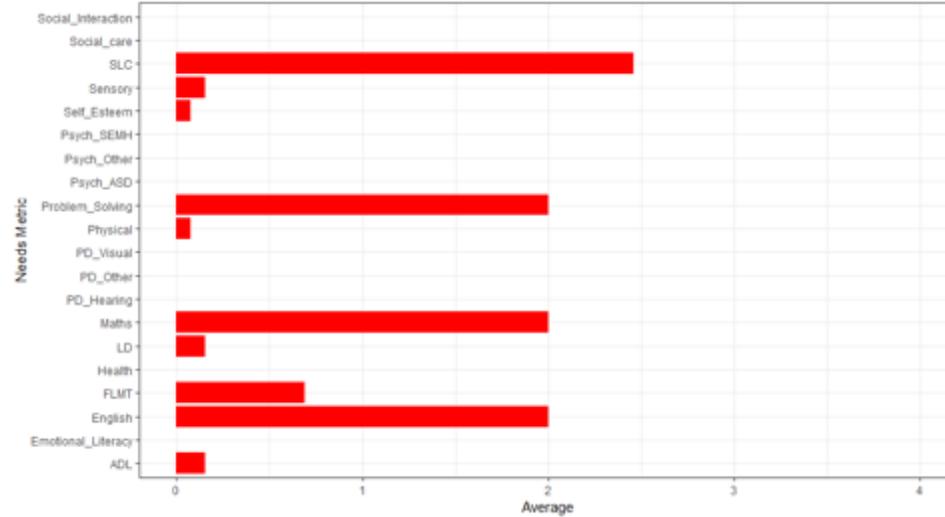
# in cluster = 13

Average age = 5.1

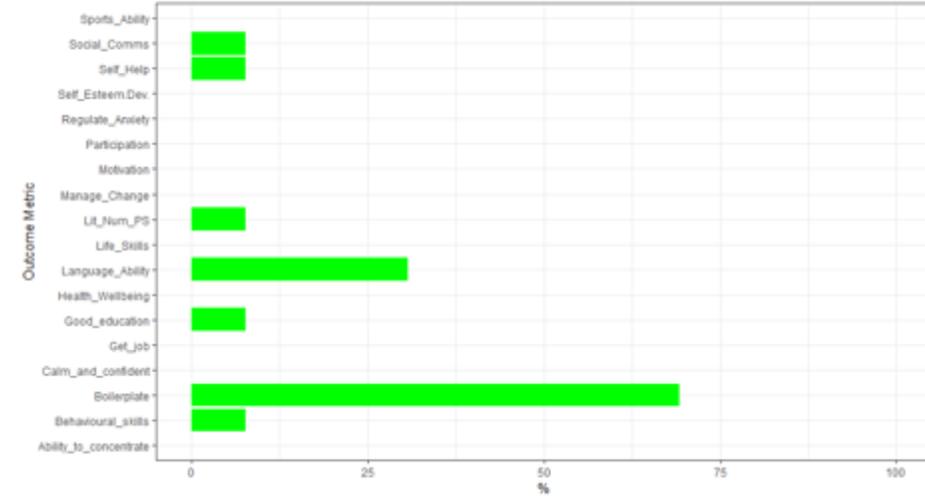
## Cluster characteristics:

- Nursery / Early Primary
- Core SLC challenges
- All supplementary support in mainstream school

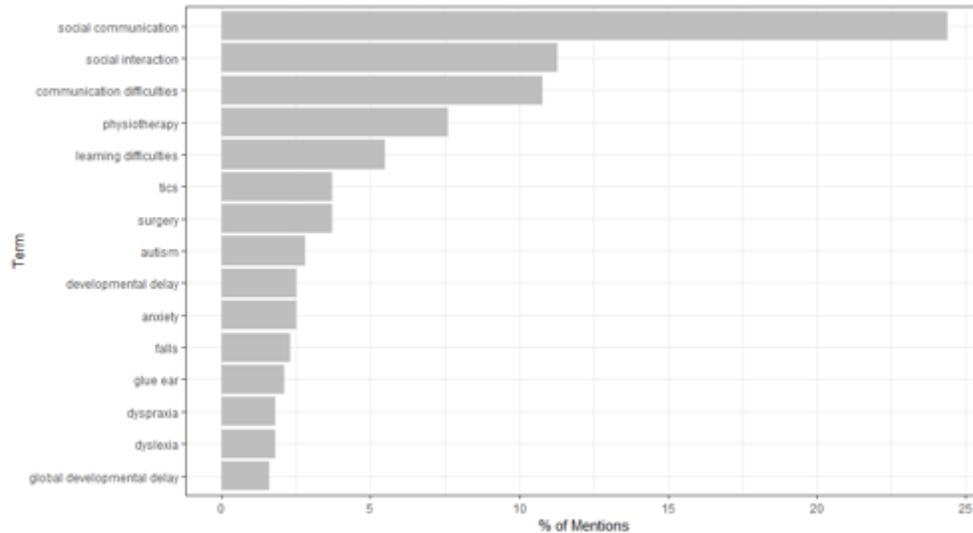
Cluster X6: Average Needs Values



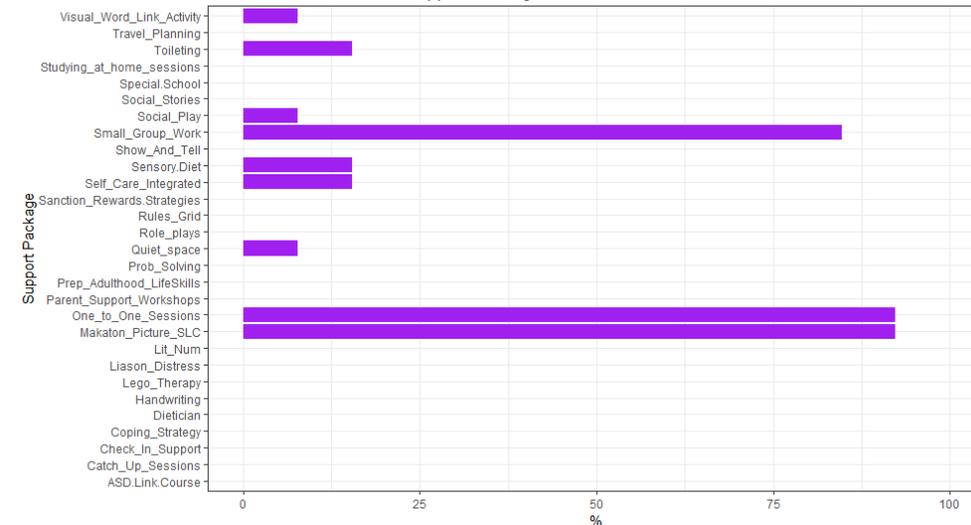
Cluster X6: % Likelihood of Outcome Chosen



Cluster X6: Mentions as a % of All Mentions



Cluster X6: % Likelihood Support Package Allocation



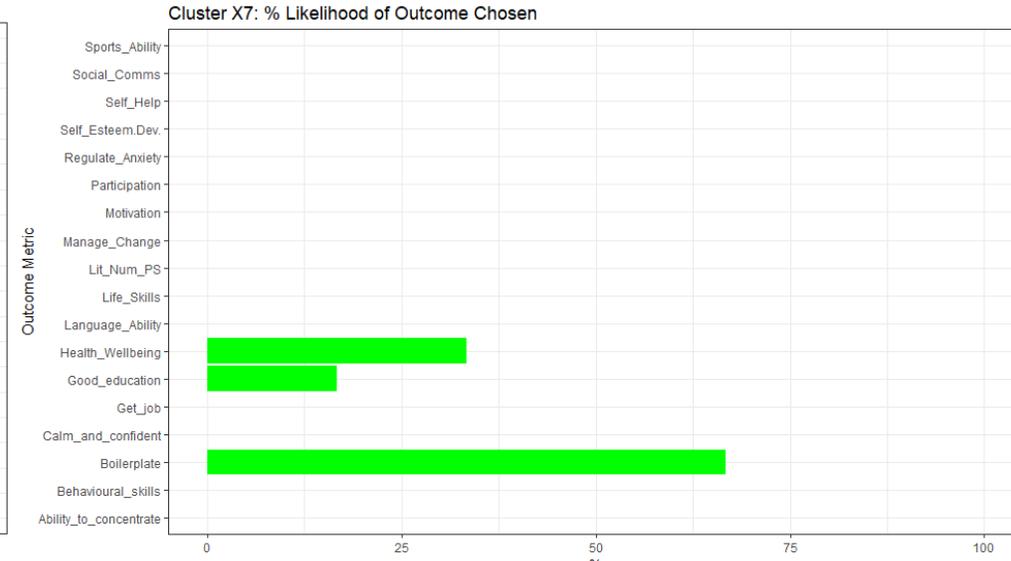
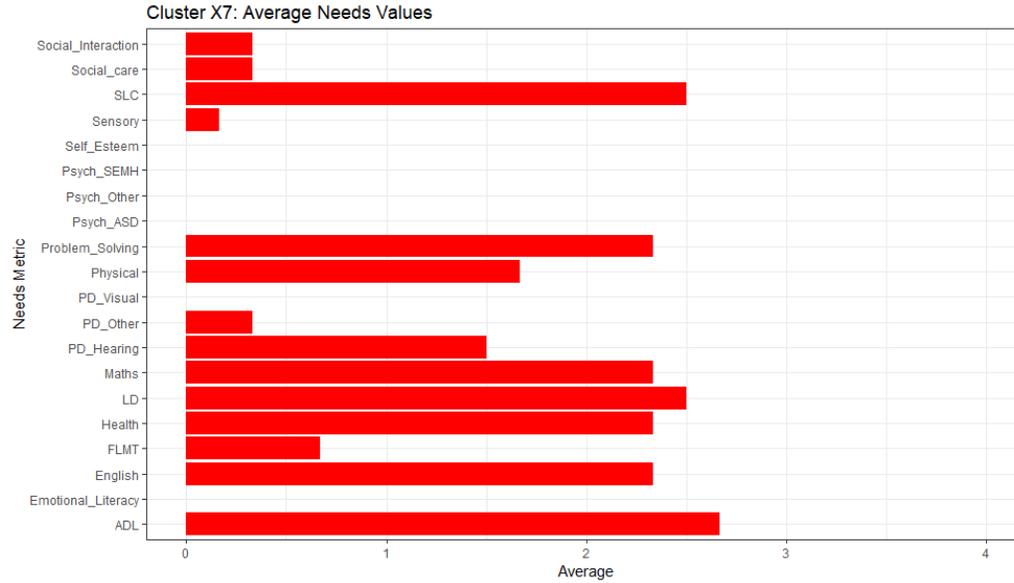
# Cluster X7

# in cluster = 6

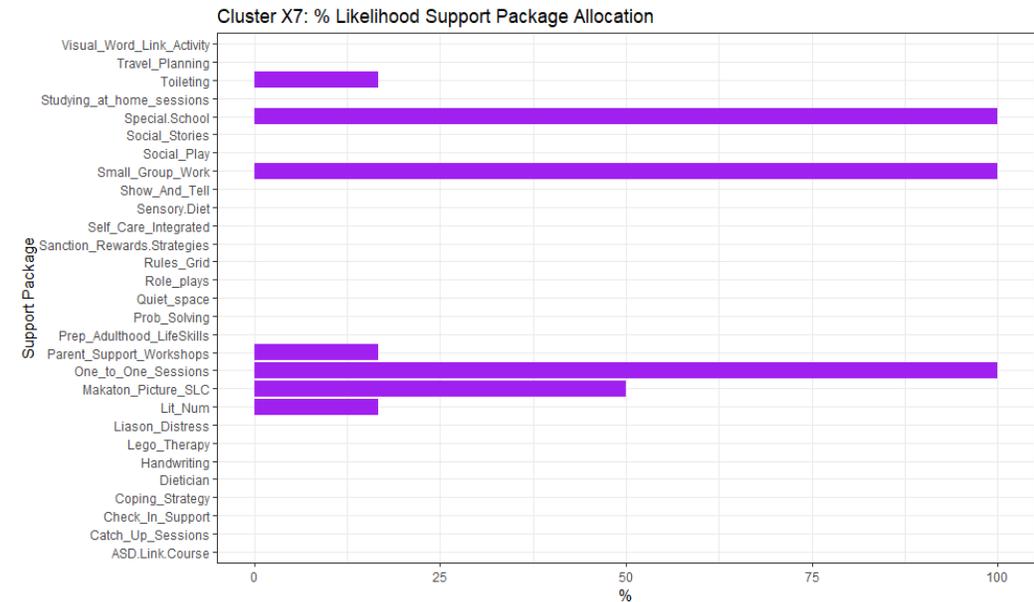
Average age = 5.7

## Cluster characteristics:

- Nursery / Early Primary
- Mix of SLC and moderate / severe LD
- Challenges with ADL & Health
- All special school provision



Not shown to preserve confidentiality



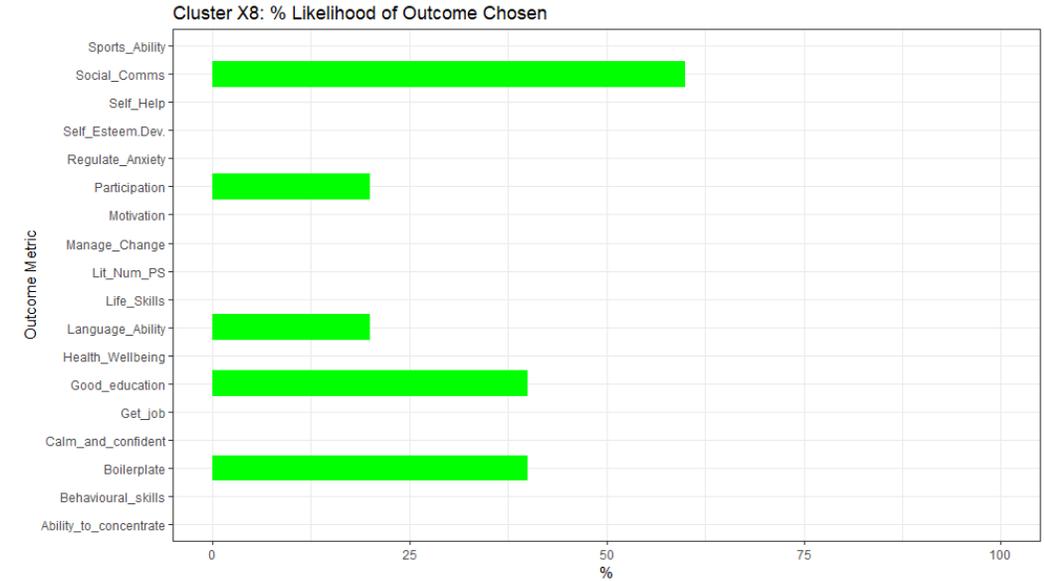
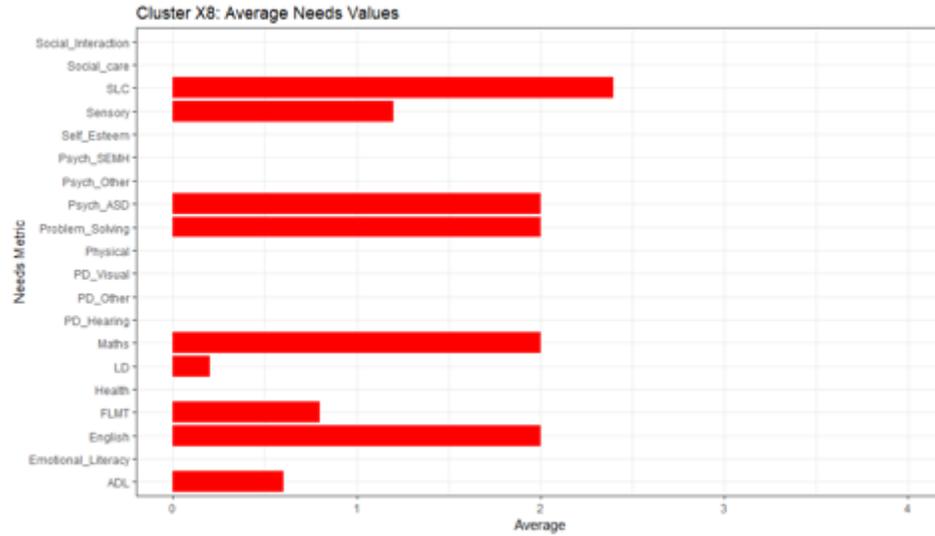
# Cluster X8

# in cluster = 5

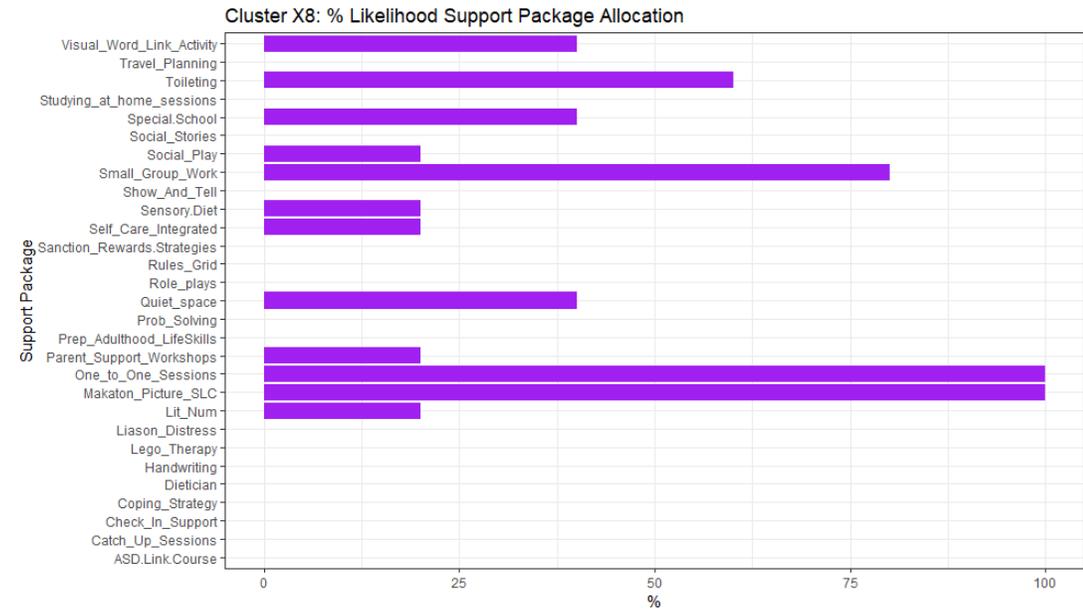
Average age = 4.6

### Cluster characteristics:

- Nursery
- Mix of SLC / potential early ASD
- Sensory challenges



Not shown to preserve confidentiality



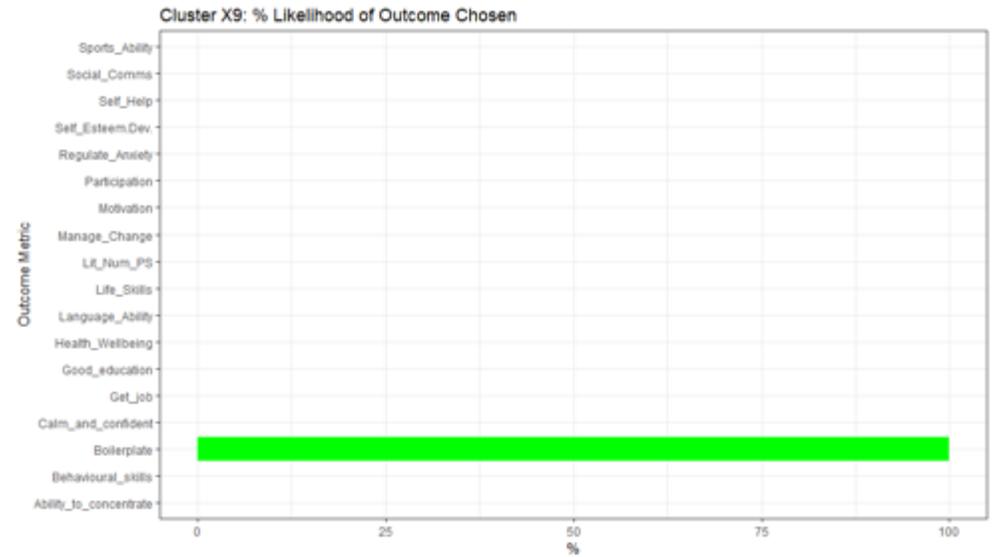
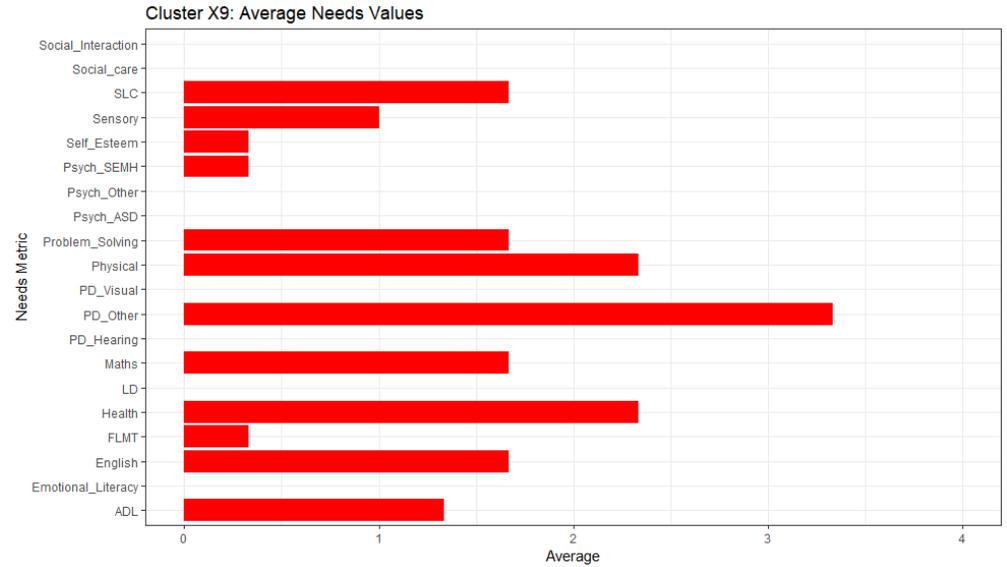
# Cluster X9

# in cluster = 3

Average age = 12

### Cluster characteristics:

- Spans age range
- Physical disability & health centric

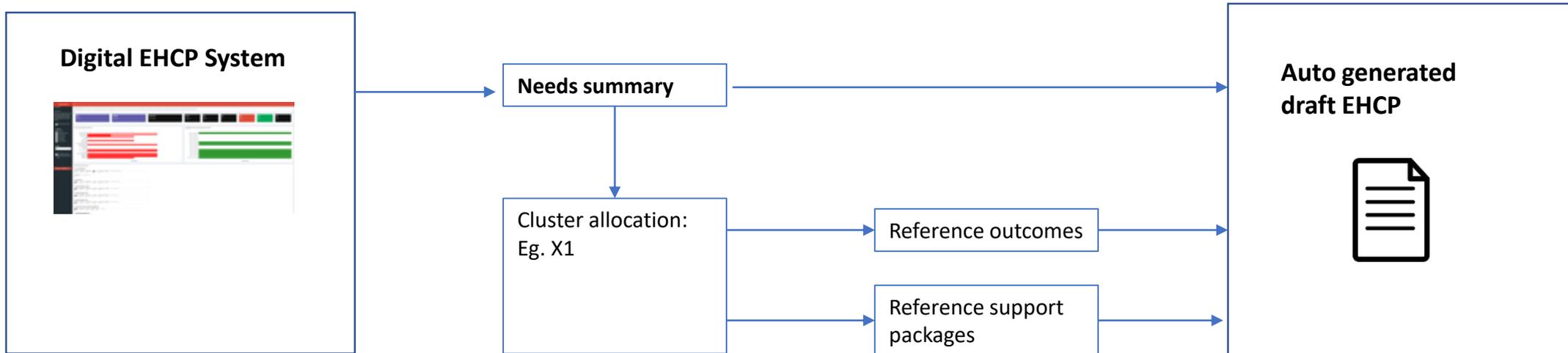


Not shown to preserve confidentiality



# How cluster allocation drives automated EHCP's

- **New cases allocated to nearest cluster**
  - Provides reference outcomes and support packages
- **Cluster derivation and allocation is an evolutionary process**
  - System evolves as part of the beta and during production phase
  - Needs clusters evolve as the data set grows
  - Outcomes recommendations and support package recommendations evolve as amendments are made



# Support package mapping

- Core support packages linked to the most relevant needs cluster
- Some packages are triggered directly by needs questions
- Support packages name and scope can be easily tailored to partner local authority lexicon
- Flexible framework able to evolve
- Next steps: can link to number of hours required and associated costs

# Cluster to support packages mapping summary

## Clusters

Support Package Requirement	X1	X2	X3	X4	X5	X6	X7	X8	X9	X10
SP1: Special school placement	Y				Y		Y	Y	Y	
SP2: One to one sessions	Y	Y	Low	High	Y	Low	Y	Y	Y	
SP3: Small group work	Y	Y	Low	High	Y	Low	Y	Y	Y	
SP4: SLC / Picture / Makaton	Y		Low	High	Y	Core	Y	Y		
SP5: Sensory diet	Y	Y			Y			Y		
SP6: Quiet place	Y	Y						Y		
SP7: Visual word link activities	Y	Y								
SP8: Liaison distress	Y	Y								
SP9: Social stories / social play / role plays	Y	Y					Y			
SP10: Self care / life skills		Y							Y	
SP11: PD & health related support							Y		Core	
SP12: Social care related support										
SP13: Toileting / activities of daily living support							Y		Y	

Cluster driven

Question related

# Next steps

Needs classifier & support package prediction algo:

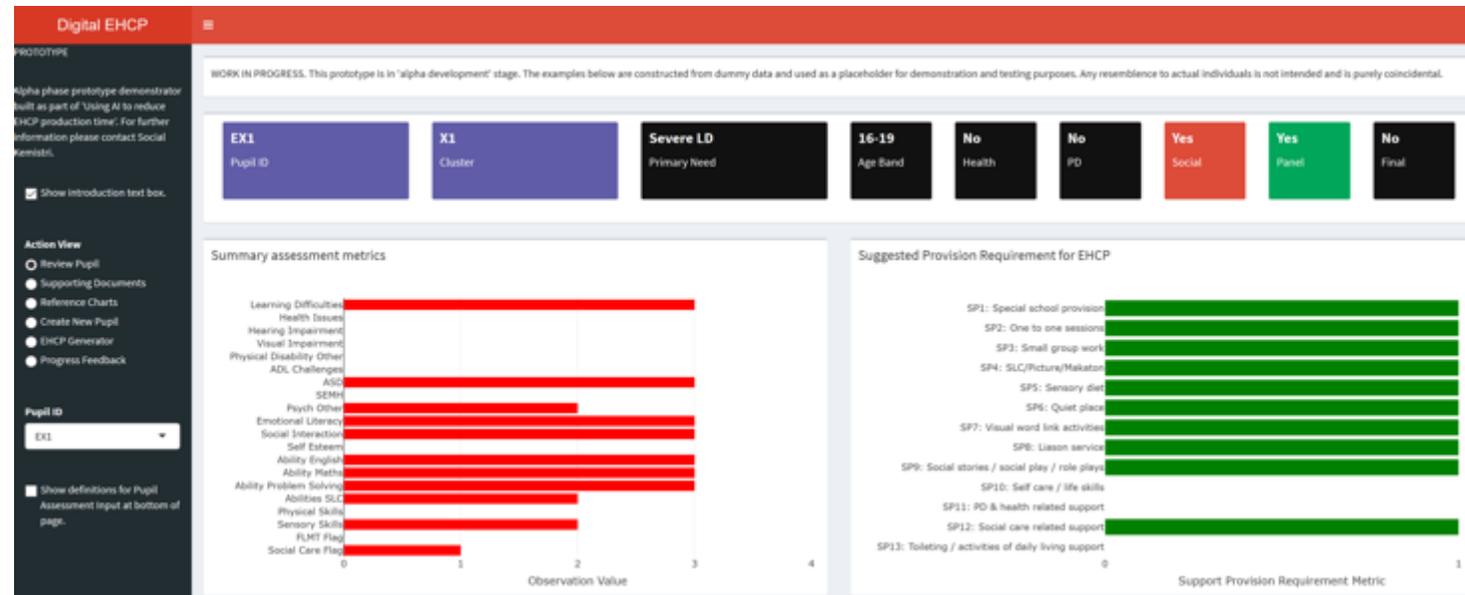
- **More data** to improve cluster definition and cluster allocation
- **More cases** to improve reference outcomes and reference support packages
- **More definition** on support packages, hours required and cost of delivery for budgeting purposes
- **More examples of No EHCP** required for data to train boundary conditions for “Cluster X10: No EHCP required”

# Prototype

<https://socialkemistri.shinyapps.io/digitalehcp>

# Design principles

- Simple
- Clean
- Fast
- User-centric
- Zero / low touch IT dependency
- Designed to overlay existing systems (dependency minimisation)
- Agile
- Dummy data to protect confidentiality, but based on representative cases.



<https://socialkemistri.shinyapps.io/digitalehcp>

# Prototype functionality

Prototype screenshots

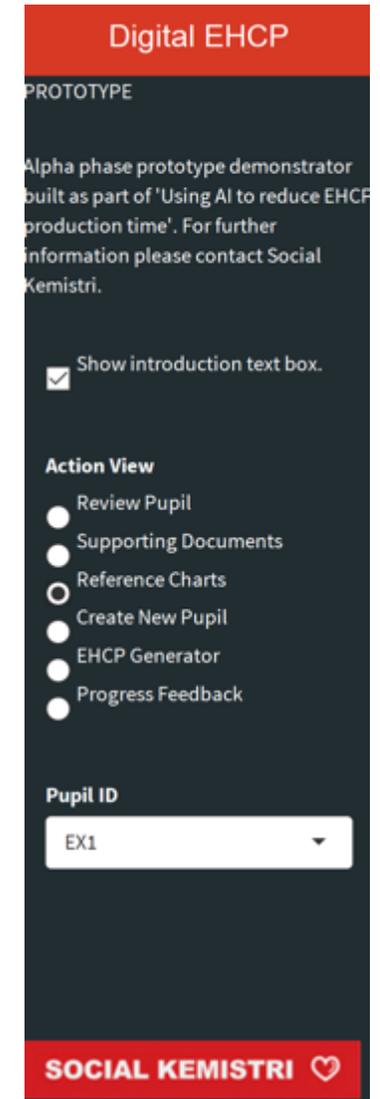
SOCIAL KEMISTRI 

**Fast, efficient, consistent approach to EHCP generation**

**Views:**

- Input, update, review and validate pupil needs
- Provide snapshot summary of all supporting documents (key info / findings and who has contributed)
- Reference to other cases
- Automatically generate EHCPs that can be adjusted / personalised.
- Provide placeholder feedback after EHCP process.

Prototype control panel



# Functionality: pupil review screen

Prototype screenshots

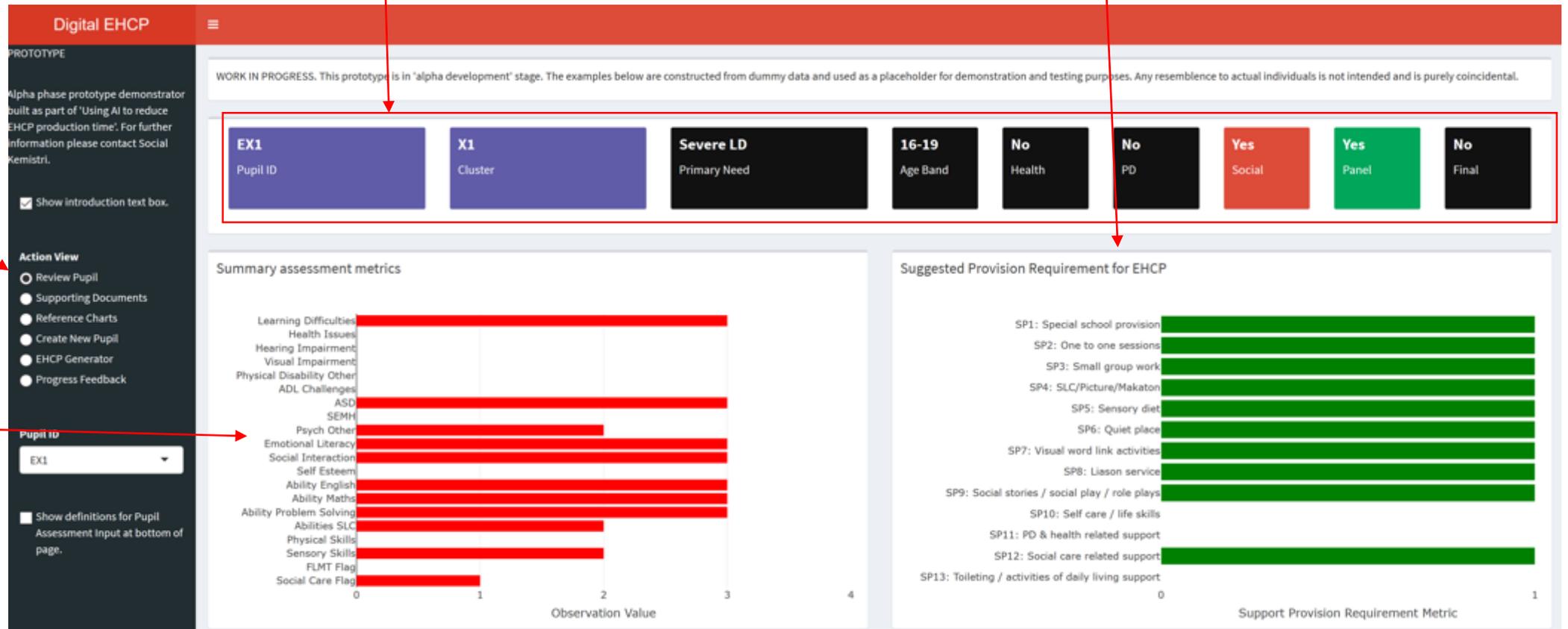
SOCIAL KEMISTRI 

Intro and pupil summary

Provision recommendation

Control & view panel

Summary needs assessment



**Digital EHCP**

PROTOTYPE

Alpha phase prototype demonstrator built as part of 'Using AI to reduce EHCP production time'. For further information please contact Social Kemistri.

Show introduction text box.

**Action View**

- Review Pupil
- Supporting Documents
- Reference Charts
- Create New Pupil
- EHCP Generator
- Progress Feedback

**Pupil ID**

EX1

Show definitions for Pupil Assessment Input at bottom of page.

WORK IN PROGRESS. This prototype is in 'alpha development' stage. The examples below are constructed from dummy data and used as a placeholder for demonstration and testing purposes. Any resemblance to actual individuals is not intended and is purely coincidental.

EX1 Pupil ID	X1 Cluster	Severe LD Primary Need	16-19 Age Band	No Health	No PD	Yes Social	Yes Panel	No Final
-----------------	---------------	---------------------------	-------------------	--------------	----------	---------------	--------------	-------------

**Summary assessment metrics**

Metric	Observation Value
Learning Difficulties	3
Health Issues	3
Hearing Impairment	3
Visual Impairment	3
Physical Disability Other	3
ADL Challenges	3
ASD	3
SEMH	3
Psych Other	2
Emotional Literacy	3
Social Interaction	3
Self Esteem	3
Ability English	3
Ability Maths	3
Ability Problem Solving	3
Abilities SLC	2
Physical Skills	2
Sensory Skills	2
FLMT Flag	2
Social Care Flag	1

**Suggested Provision Requirement for EHCP**

Requirement	Support Provision Requirement Metric
SP1: Special school provision	1
SP2: One to one sessions	1
SP3: Small group work	1
SP4: SLC/Picture/Makaton	1
SP5: Sensory diet	1
SP6: Quiet place	1
SP7: Visual word link activities	1
SP8: Liason service	1
SP9: Social stories / social play / role plays	1
SP10: Self care / life skills	1
SP11: PD & health related support	1
SP12: Social care related support	1
SP13: Toileting / activities of daily living support	1

Pupil needs update and validation here

# Functionality: EHCP generator

Prototype screenshots

SOCIAL KEMISTRI 

- Summary of needs and reference to age group
- Mapping to reference target outcomes and suggested care packages (as starting point for personalisation)
- Auto-generation of EHCP for editing and finalisation

**Digital EHCP**

PROTOTYPE

Alpha phase prototype demonstrator built as part of 'Using AI to reduce EHCP production time'. For further information please contact Social Kemistri.

Show introduction text box.

**Action View**

- Review Pupil
- Supporting Documents
- Reference Charts
- Create New Pupil
- EHCP Generator**
- Progress Feedback

Pupil ID

EX1

**SOCIAL KEMISTRI** 

WORK IN PROGRESS. This prototype is in 'alpha development' stage. The examples below are constructed from dummy data and used as a placeholder for demonstration and testing purposes. Any resemblance to actual individuals is not intended and is purely coincidental.

EX1 Pupil ID

X1 Cluster

Severe LD Primary Need

16-19 Age Band

No Health

No PD

Yes Social

Yes Panel

No Final

**EHCP Generator Space**

**My Education, Health & Care Plan: EX1**  
In accordance with the Children and Families Act 2014 and the Special Educational Needs and Disabilities Code of Practice 2014.

**Section A: Views, interests and aspirations of the child and their parents**  
To cover brief history, how best to communicate, goals, what family and carers think.

Input brief history notes here

Input communication notes

Input personal goals

Input family and carer thoughts

**Section B: Special education needs**

Primary need: Severe LD

All needs summary:

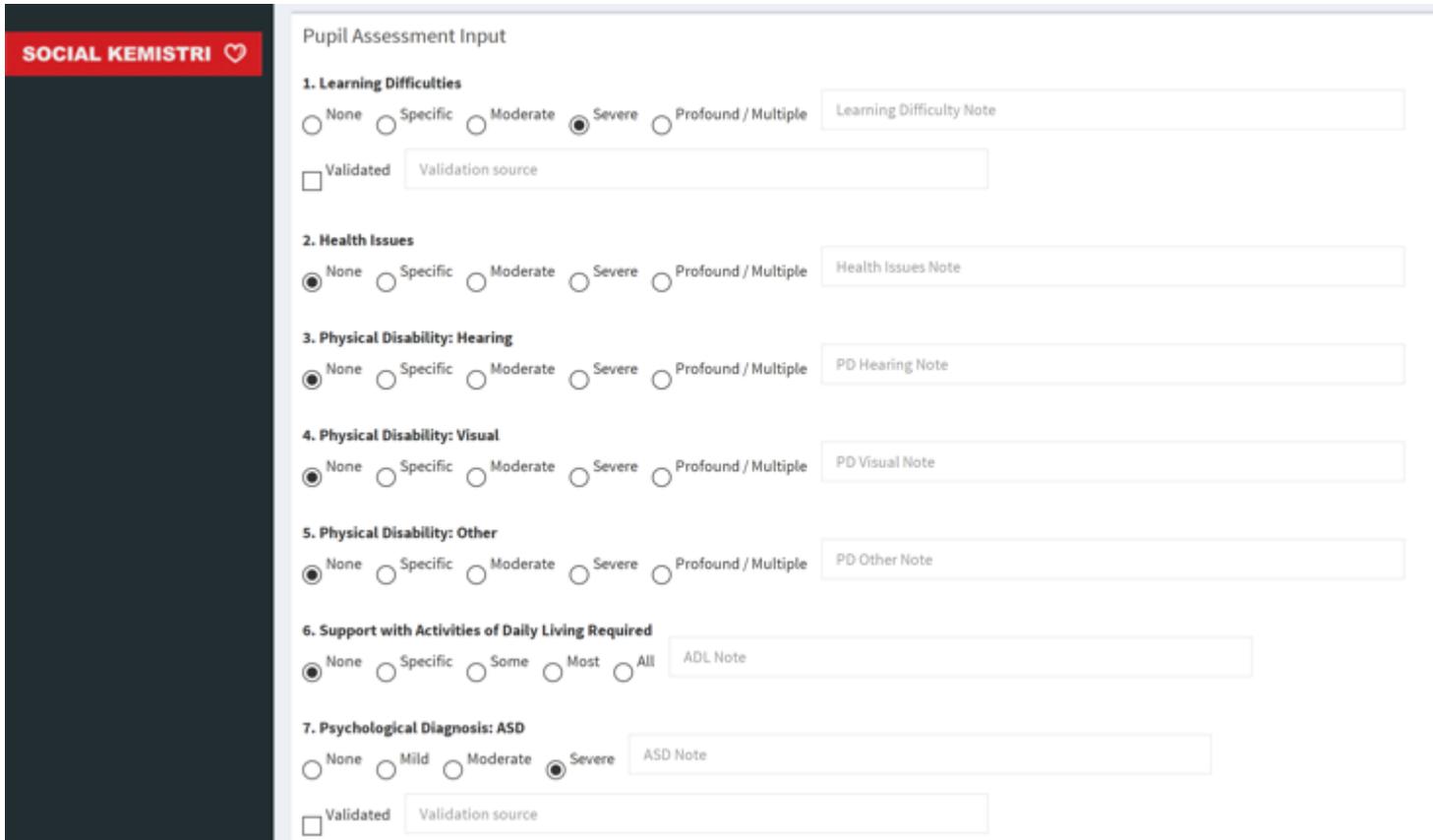
- Learning Difficulties: Severe
- ASD: Severe
- Psych Other: Moderate
- Emotional Literacy: Severe
- Social Interaction: Severe
- Ability English: Severely Behind
- Ability Maths: Severely Behind
- Ability Problem Solving: Severely Behind
- Abilities SLC: Moderately Behind
- Sensory Skills: Moderately Behind

# Functionality: pupil update and validate area

Prototype screenshots

SOCIAL KEMISTRI 

- 20 core questions
- Verbatim comment space
- Validation check box & validation source



The screenshot displays the 'Pupil Assessment Input' form. It features a dark sidebar on the left with the 'SOCIAL KEMISTRI' logo and a heart icon. The main form area contains seven sections, each with radio button options and a text input field for notes:

- 1. Learning Difficulties:** Radio buttons for None, Specific, Moderate, Severe (selected), and Profound / Multiple. Text input: Learning Difficulty Note.
- 2. Health Issues:** Radio buttons for None (selected), Specific, Moderate, Severe, and Profound / Multiple. Text input: Health Issues Note.
- 3. Physical Disability: Hearing:** Radio buttons for None (selected), Specific, Moderate, Severe, and Profound / Multiple. Text input: PD Hearing Note.
- 4. Physical Disability: Visual:** Radio buttons for None (selected), Specific, Moderate, Severe, and Profound / Multiple. Text input: PD Visual Note.
- 5. Physical Disability: Other:** Radio buttons for None (selected), Specific, Moderate, Severe, and Profound / Multiple. Text input: PD Other Note.
- 6. Support with Activities of Daily Living Required:** Radio buttons for None (selected), Specific, Some, Most, and All. Text input: ADL Note.
- 7. Psychological Diagnosis: ASD:** Radio buttons for None, Mild, Moderate, and Severe (selected). Text input: ASD Note.

Each section includes a 'Validated' checkbox and a 'Validation source' text input field.

# Functionality: document summary view

Prototype screenshots

SOCIAL KEMISTRI 

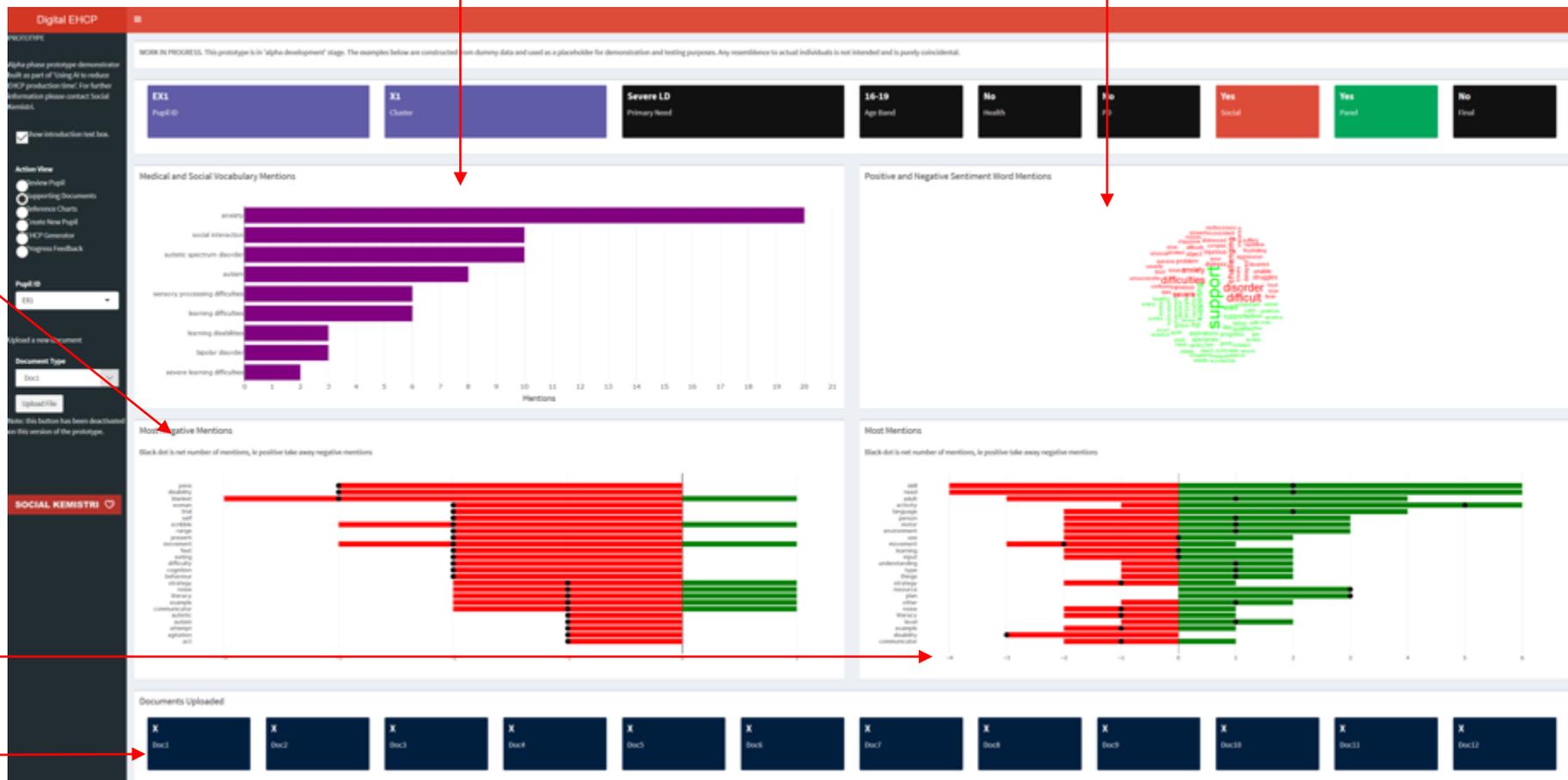
Medical & social care dictionary reference

Summary corpora cloud

Negative mentions summary

Total mentions by sentiment summary

Supporting docs check list



# Functionality: add a new pupil

Prototype screenshots

SOCIAL KEMISTRI 

- Create new pupil using reference ID used in local authority pupil database

**Digital EHCP** 

PROTOTYPE

Alpha phase prototype demonstrator built as part of 'Using AI to reduce EHCP production time'. For further information please contact Social Kemistri.

Show introduction text box.

**Action View**

- Review Pupil
- Supporting Documents
- Reference Charts
- Create New Pupil**
- EHCP Generator
- Progress Feedback

**SOCIAL KEMISTRI** 

WORK IN PROGRESS. This prototype is in 'alpha development' stage. The examples below are constructed from dummy data and used as a placeholder for demonstration and testing purposes. Any resemblance to actual individuals is not intended and is purely coincidental.

### Create New Pupil

Note: Pupil Reference is the unique ID that is used in local authority pupil databases.

**Pupil Reference**

**Month of Birth**

**Year of Birth**

Note: this button has been deactivated on this version of the prototype.

# Functionality: benchmark pupil

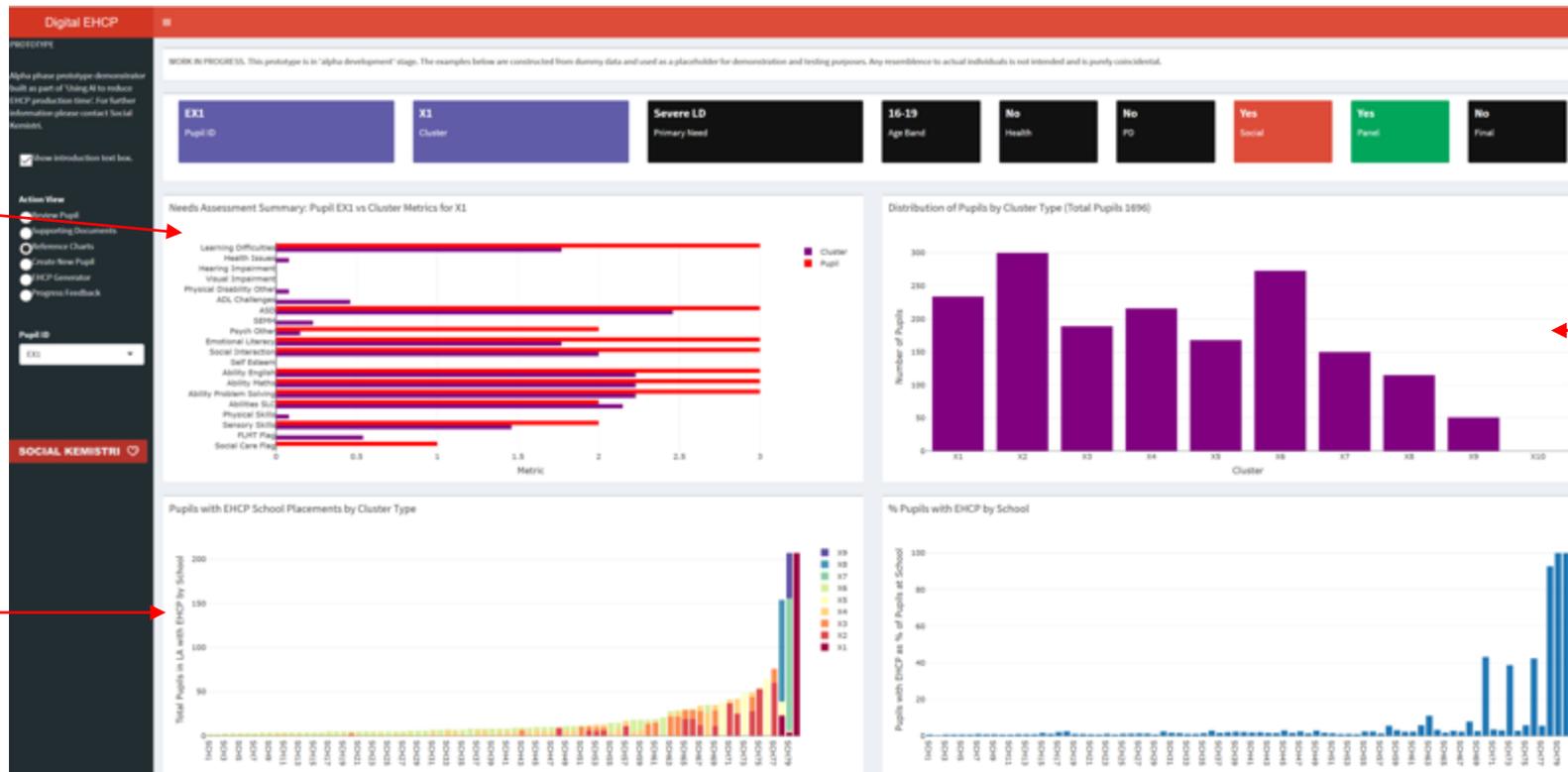
Prototype screenshots

SOCIAL KEMISTRI 

- Needs benchmarking
- Placement perspective for other cases that are similar

Comparison of pupil vs cluster

Pupils by cluster across schools



Distribution of pupils by cluster type

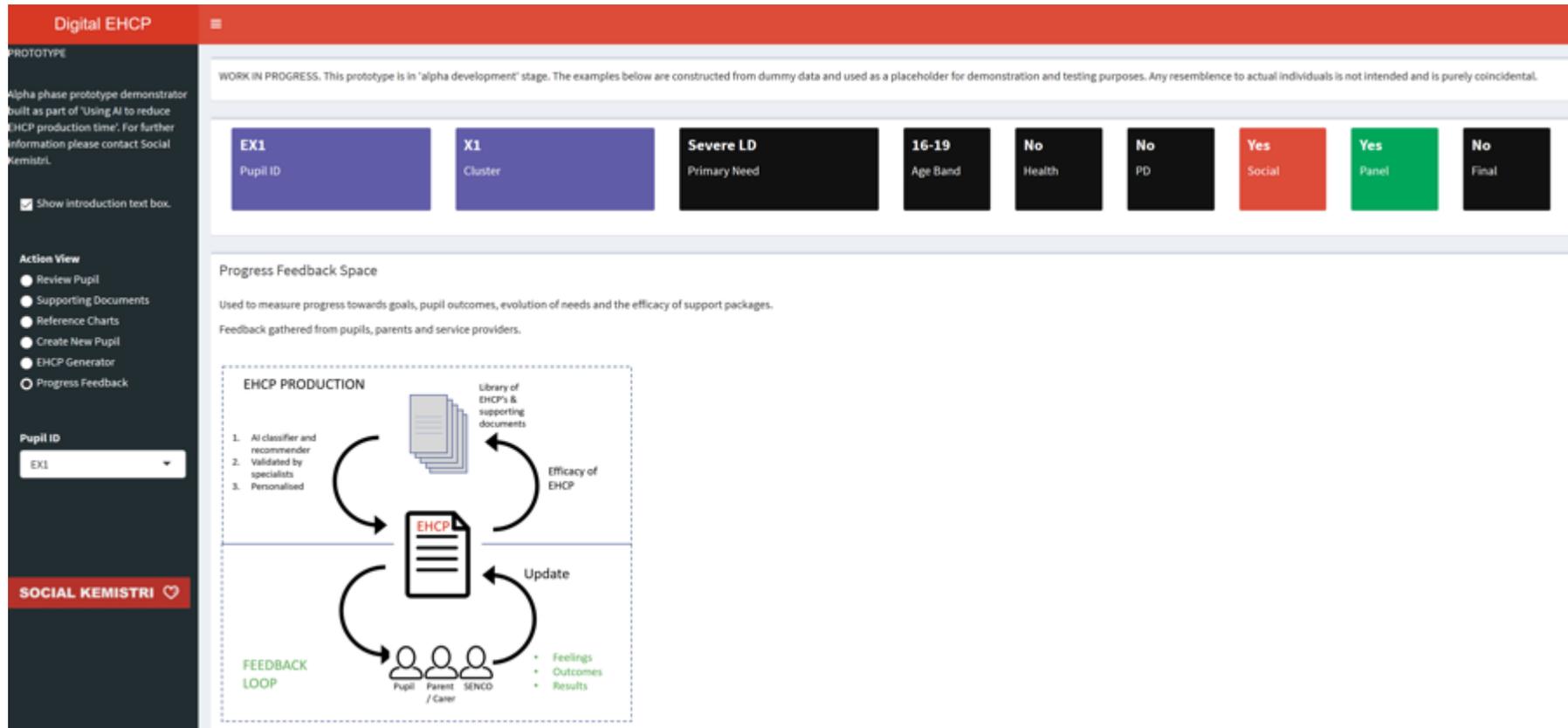
% of Pupils with EHCPs at schools

# Functionality: progress feedback

Prototype screenshots

SOCIAL KEMISTRI 

- To be developed further as part of beta phase
- Placeholder in current prototype



**Digital EHCP**

PROTOTYPE

Alpha phase prototype demonstrator built as part of 'Using AI to reduce EHCP production time'. For further information please contact Social Kemistri.

Show introduction text box.

**Action View**

- Review Pupil
- Supporting Documents
- Reference Charts
- Create New Pupil
- EHCP Generator
- Progress Feedback

Pupil ID

EX1

**SOCIAL KEMISTRI** 

WORK IN PROGRESS. This prototype is in 'alpha development' stage. The examples below are constructed from dummy data and used as a placeholder for demonstration and testing purposes. Any resemblance to actual individuals is not intended and is purely coincidental.

EX1 Pupil ID    X1 Cluster    Severe LD Primary Need    16-19 Age Band    No Health    No PD    Yes Social    Yes Panel    No Final

**Progress Feedback Space**

Used to measure progress towards goals, pupil outcomes, evolution of needs and the efficacy of support packages.

Feedback gathered from pupils, parents and service providers.

**EHCP PRODUCTION**

1. AI classifier and recommender
2. Validated by specialists
3. Personalised

Library of EHCP's & supporting documents

Efficacy of EHCP

**FEEDBACK LOOP**

Update

Feelings  
Outcomes  
Results

Pupil Parent / Carer SENCO

# User journey mapped to prototype: From set-up to final EHCP

Process Step	Role	Process detail	System detail	Benefit
Set up new pupil	Co-ordinator	New ID set up.	Input reference ID detail and create blank new record on system	None.
Input initial summary	Co-ordinator	Uses SENCO / parent information to populate Pupil Assessment area. Passes to EP for review.	Uploads initial documents for automatic summarisation and uses as basis for initial input in pupil assessment.	Ingest summarisation saves 30% time.
Initial review (pre-EHCP plan requirement)	Co-Ordinator	Ensure meets minimum criteria for development of EHCP	First gate to proceed and acts as check list for supporting assessment / inputs.	Co-ordinated, consistent approach to initial decision gate.
EP report	EP	Update pupil assessment input and add verbatim notes	Notes & validation completed, requirement for long detailed report removed. Adds statement of key observations & basis for decision using short paragraph.	Report writing reduced by 25%
Other specialist	Other specialists / Co-ordinator	Submit short report and/or update pupil assessment input and add verbatim notes	Notes & validation completed, requirement for long detailed report removed. Adds statement of key observations & basis for decision using short paragraph.	Report writing reduced by 25%. EHCO co-ordination time reduced by 30%.
Preparation of draft EHCP	Co-ordinator	Edit auto-generated EHCP to personalise to pupil.	Edit EHCP screen to produce recommended Word output of plan.	Auto generation saves 30% time.
Panel review	Panel	Review recommendation on system	Review screens: summary / assessment / documents / EHCP	Consistency
Placement	Co-ordinator	Use system to agree placement with school & parents	Reliance of EHCP generated by system.	Consistency & ease of editing
Final agreed EHCP	Co-ordinator	Agree final plan	Agree plan & begin feedback process for school and parents.	Consistency & beginning of feedback loop

# Use case 1: Step: Set up a new pupil Role: Co-ordinator

1. Co-ordinator gets reference data from central data systems using unique ID for consistent cross referencing
2. Month and year of birth are needed as part of cluster allocation that helps fast track pre-population of EHCP
3. The new ID appears in the Digital EHCP system and can be accessed from the drop down pupil selector

Digital EHCP

PROTOTYPE

Alpha phase prototype demonstrator built as part of 'Using AI to reduce EHCP production time'. For further information please contact Social Kemistri.

Show introduction text box.

**Action View**

- Review Pupil
- Supporting Documents
- Reference Charts
- Create New Pupil
- EHCP Generator
- Progress Feedback

SOCIAL KEMISTRI

WORK IN PROGRESS. This prototype is in 'alpha development' stage. The examples below are correct and is purely coincidental.

### Create New Pupil

Note: Pupil Reference is the unique ID that is used in local authority pupil databases.

**Pupil Reference**

**Month of Birth**

**Year of Birth**

Create New

Note: this button has been deactivated on this version of the prototype.

Digital EHCP

PROTOTYPE

Alpha phase prototype demonstrator built as part of 'Using AI to reduce EHCP production time'. For further information please contact Social Kemistri.

Show introduction text box.

**Action View**

- Review Pupil
- Supporting Documents
- Reference Charts
- Create New Pupil
- EHCP Generator
- Progress Feedback

**Pupil ID**

EX1

## Use case 2: Initial review (pre-EHCP plan requirement) Role: Co-ordinator

1. Co-ordinator populates the Pupil Assessment Input with info provider by SENCO using selector scales and spaces for notes
2. Any score above “none” has a validation tick box and details of how the need has been assessed
3. At the bottom of the form is the update assessment which is the first iteration save. This generates the first cluster classification and iteration of draft EHCP.
4. SENCO document can be uploaded to provide supporting document analytics



The 'Pupil Assessment Input' form is divided into seven sections, each with a radio button scale and a text input field for notes:

- 1. Learning Difficulties:** Scale: None, Specific, Moderate, Severe (selected), Profound / Multiple. Note: Learning Difficulty Note.
- 2. Health Issues:** Scale: None (selected), Specific, Moderate, Severe, Profound / Multiple. Note: Health Issues Note.
- 3. Physical Disability: Hearing:** Scale: None (selected), Specific, Moderate, Severe, Profound / Multiple. Note: PD Hearing Note.
- 4. Physical Disability: Visual:** Scale: None (selected), Specific, Moderate, Severe, Profound / Multiple. Note: PD Visual Note.
- 5. Physical Disability: Other:** Scale: None (selected), Specific, Moderate, Severe, Profound / Multiple. Note: PD Other Note.
- 6. Support with Activities of Daily Living Required:** Scale: None (selected), Specific, Some, Most, All. Note: ADL Note.
- 7. Psychological Diagnosis: ASD:** Scale: None, Mild, Moderate, Severe (selected). Note: ASD Note.

Each section also includes a 'Validated' checkbox and a 'Validation source' text input field.

### Bottom of Input

*PNC selection & stage approvals along with the Update Pupil Assessment button which updates the clustering & generation of template packages.*

The bottom section of the form includes:

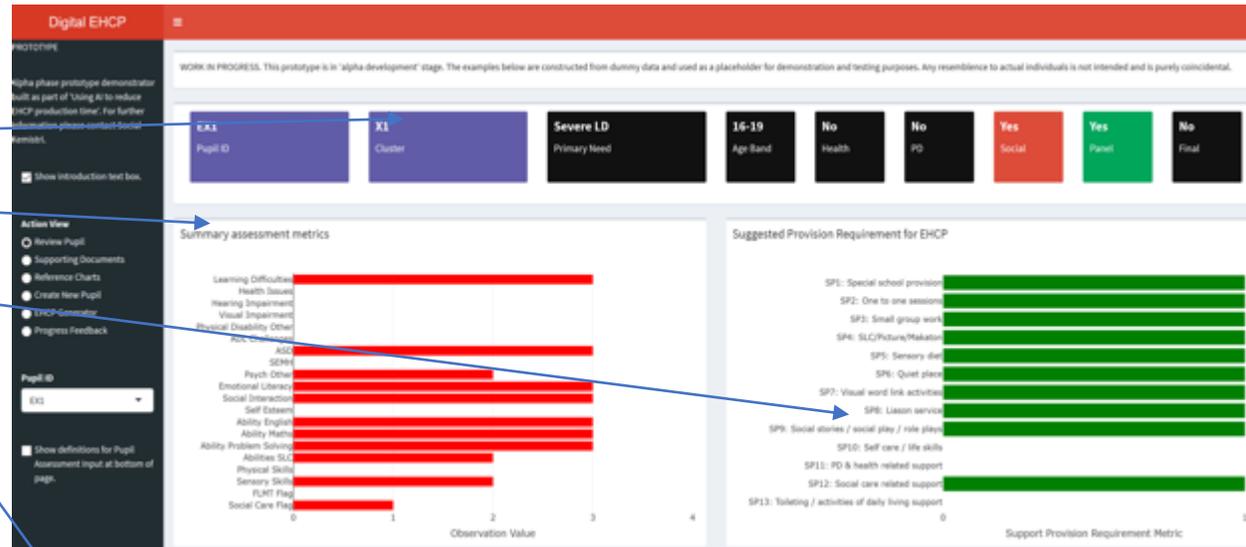
- Primary Need Classification:** A dropdown menu currently showing 'Severe LD'.
- Initial Panel Approval:** A checked checkbox with a text input field for 'Panel considerations'.
- EHCP Final:** An unchecked checkbox with a text input field for 'Comments'.
- Update Pupil Assessment:** A button.

Note: this button has been deactivated on this version of the prototype.

# Use case 3: Initial review (pre-EHCP plan requirement) Role: Co-ordinator / first panel (some LA's)

Once initial data input into system, Digital EHCP provides:

- First cluster classification
- Summary needs information
- Suggested support packages
- First draft EHCP
- If the Cluster type is not X10 (No EHCP), it can be shared to first panel or provide green light to gateway to full EHCP validation process



**Digital EHCP**

WORK IN PROGRESS. This prototype is in 'alpha development' stage. The examples below are constructed from dummy data and used as a placeholder for demonstration and testing purposes. Any resemblance to actual individuals is not intended and is purely coincidental.

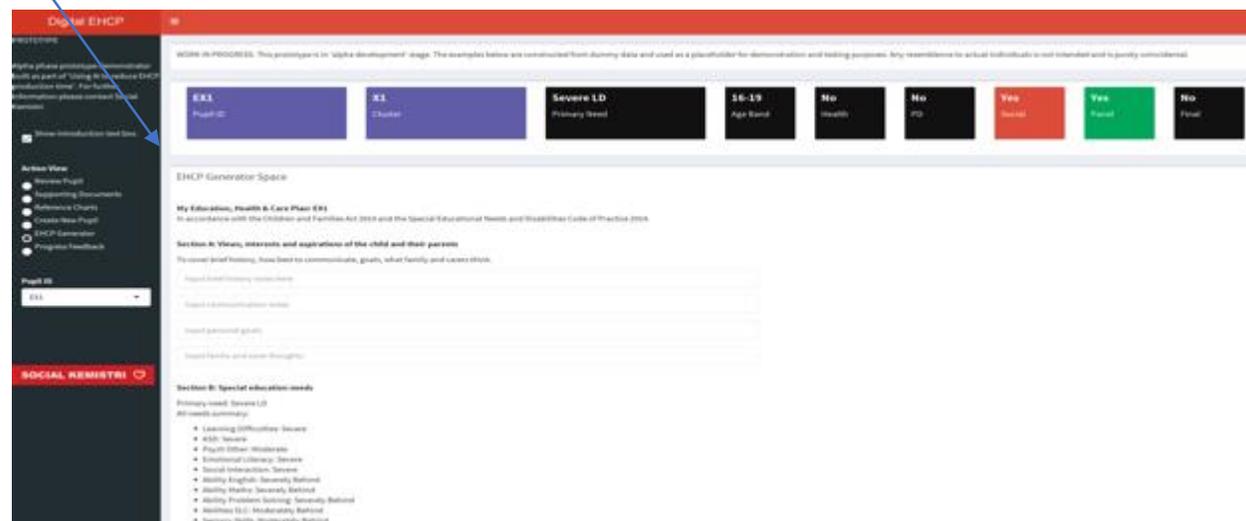
EK1 Pupil ID
X1 Cluster
Severe LD Primary Need
16-19 Age Band
No Health
No PD
Yes Social
Yes Pupil
No Final

**Summary assessment metrics**

Category	Observation Value
Learning Difficulties	3
Health Issues	3
Hearing Impairment	3
Visual Impairment	3
Physical Disability (Other)	3
ADHD	3
SEN	3
Psych Dist	3
Emotional Literacy	3
Social Interaction	3
Self Esteem	3
Ability English	3
Ability Math	3
Ability Problem Solving	3
Abilities SLT	3
Physical Skills	2
Sensory Skills	2
PLMT Flag	1
Social Care Flag	1

**Suggested Provision Requirement for EHCP**

Requirement	Support Provision Requirement Metric
SP1: Special school provision	1
SP2: One to one sessions	1
SP3: Small group work	1
SP4: SLT/Picture/Makaton	1
SP5: Sensory diet	1
SP6: Quiet place	1
SP7: Visual word link activities	1
SP8: Lesson service	1
SP9: Social stories / social play / role play	1
SP10: Self care / life skills	1
SP11: PD & health related support	1
SP12: Social care related support	1
SP13: Toileting / activities of daily living support	1



**Digital EHCP**

WORK IN PROGRESS. This prototype is in 'alpha development' stage. The examples below are constructed from dummy data and used as a placeholder for demonstration and testing purposes. Any resemblance to actual individuals is not intended and is purely coincidental.

EK1 Pupil ID
X1 Cluster
Severe LD Primary Need
16-19 Age Band
No Health
No PD
Yes Social
Yes Pupil
No Final

**EHCP Generator-Span**

**My Education, Health & Care Plan ERI**  
In accordance with the Children and Families Act 2014 and the Special Educational Needs and Disability Code of Practice 2014

**Section A: Views, interests and aspirations of the child and their parents**  
To cover past history, how best to communicate, goals, what family and career think.

**Section B: Special educational needs**  
Primary need: Severe LD  
All needs summary:

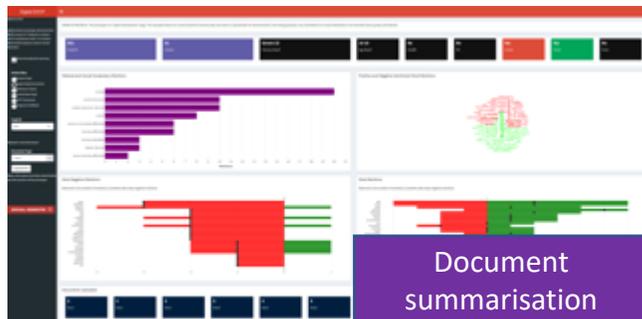
- Learning Difficulties: Severe
- ASD: Severe
- Pupil with Hearing Loss
- Emotional Literacy: Severe
- Social Interaction: Severe
- Ability English: Severely Behind
- Ability Maths: Severely Behind
- Ability Problem Solving: Severely Behind
- Abilities SLT: Moderately Behind
- Sensory Skills: Moderately Behind

# Use case 4: EP report / specialist report

## Role: EP / other specialist

- **Route 1 - EP / specialists with access:**
  - EP / specialist has direct access to the Digital EHCP so the Pupil Assessment Input & draft EHCP can be edited directly
  - If there is a need for further supporting evidence, this can be uploaded and then summarised by the document summariser.
- **Route 2 - EP / specialist without access:**
  - EP / specialist provide report
  - Co-ordinator uploads report & updates the Pupil Assessment based on the document summariser

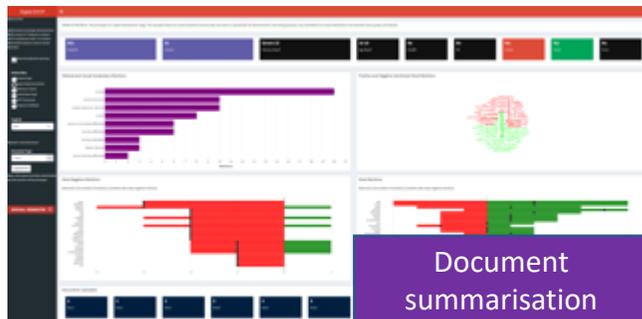
Pupil Assessment Input



# Use case 5: Preparation of draft EHCP Role: Co-ordinator

- Ensures no gaps in Pupil Assessment Input
- Ensures the document summarisation is consistent with the Pupil Assessment Input
- Reviews all validations (or gaps) in the Pupil Assessment Input
- Reviews the draft EHCP and fills any gaps
- Determine preliminary placement recommendation

Pupil Assessment Input



Document summarisation

Edit the draft EHCP

# Use case 6: Panel review Role: Panel

- Review summary
- Review draft EHCP
- Approve / refer / reject

**Pupil Assessment Summary**



**Draft EHCP**

**Primary Need Classification**

Severe LD

Initial Panel Approval Panel considerations

EHCP Final Comments

Update Pupil Assessment

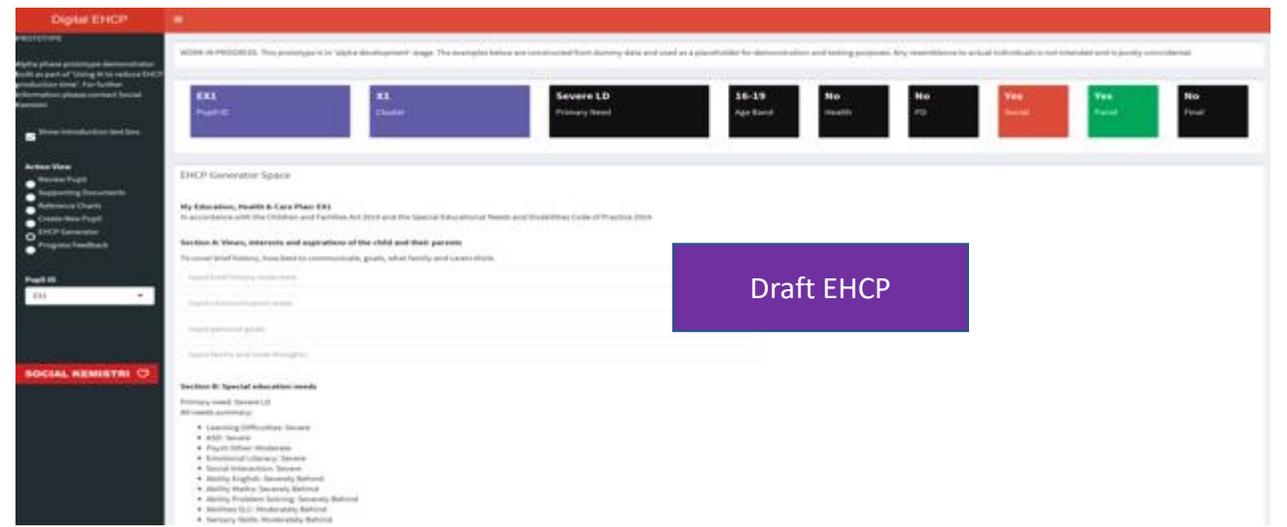
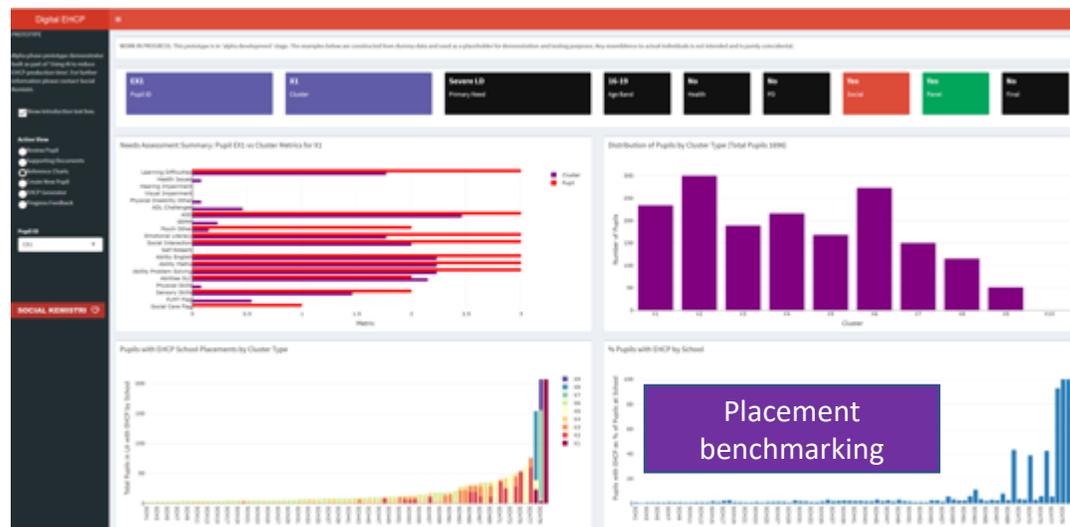
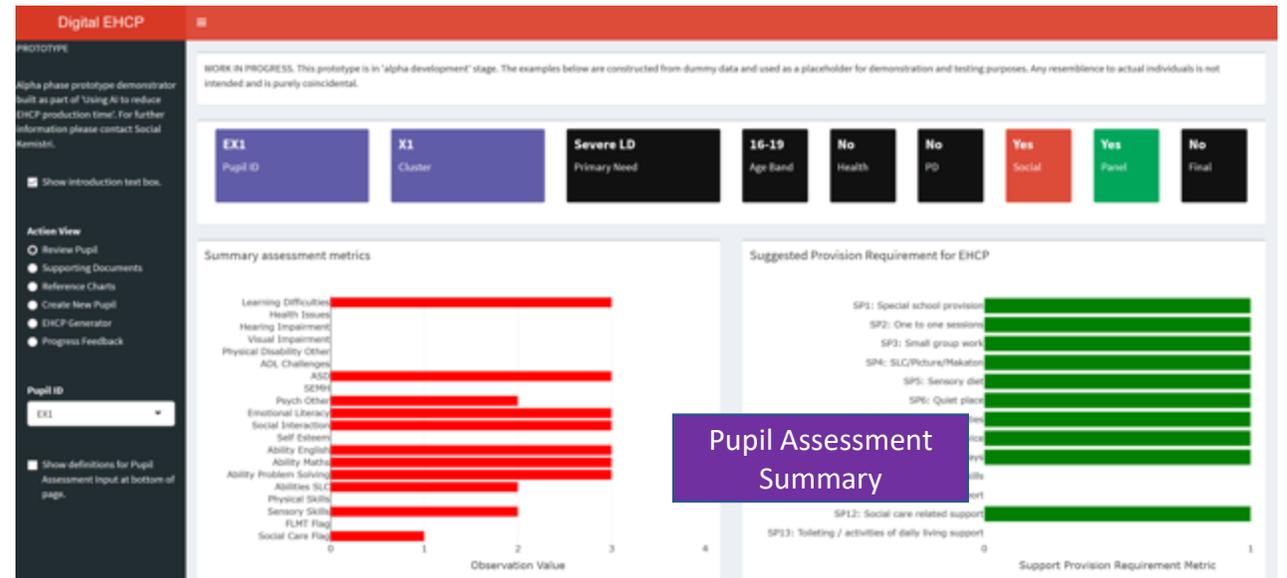
Note: this button has been deactivated on this version of the prototype.



# Use case 7: Placement & work towards approved final EHCP

## Role: Co-ordinator / Panel

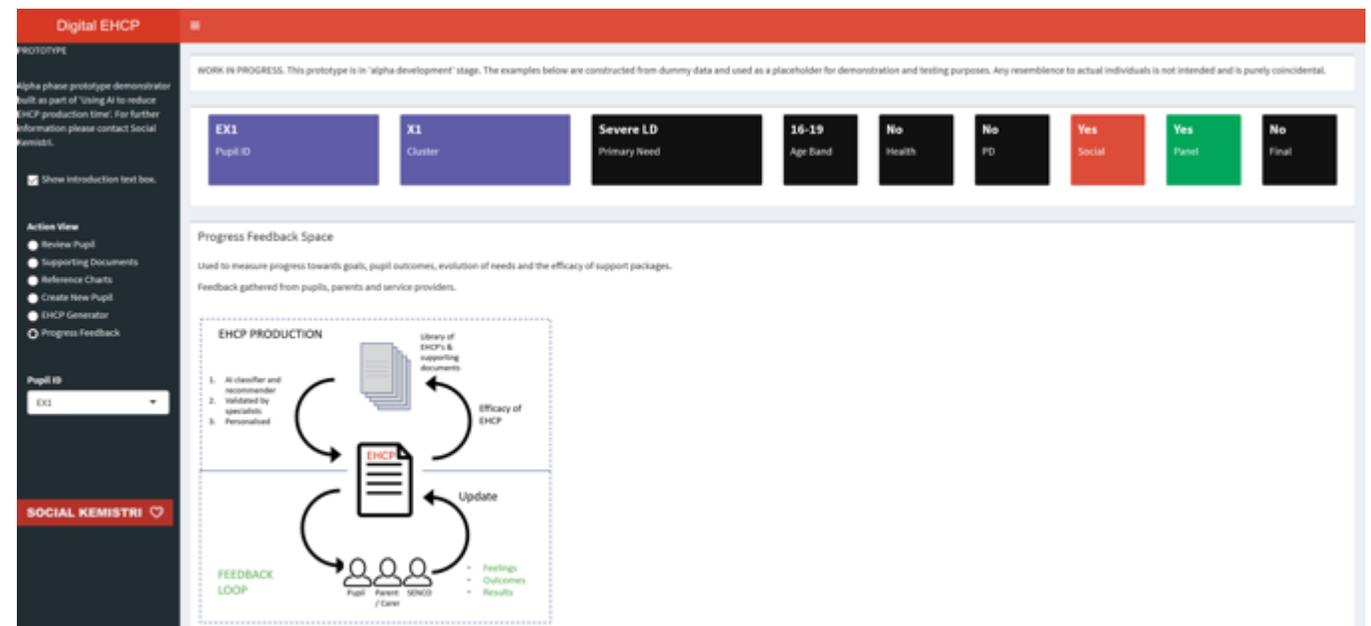
- Share draft EHCP with parents / carers
- Select most appropriate education setting using placement benchmarks
- Share draft EHCP with target establishment(s)
- Adjust draft EHCP
- Agree final EHCP with panel



# Use case 8: Progress feedback Role: Establishment / Parent / Carer / Pupil

To be developed as part of beta phase

- Use Digital EHCP to provide feedback on outcomes. These can span special education needs, health, social care, educational achievement (grades).
- Will help better understand efficacy of support packages (improve efficacy)
- Reviews can be triggered as necessary rather than after a specific period (more efficient)
- Specific use cases need development for:
  - SENCO / establishment
  - Parent / carer
  - Pupil



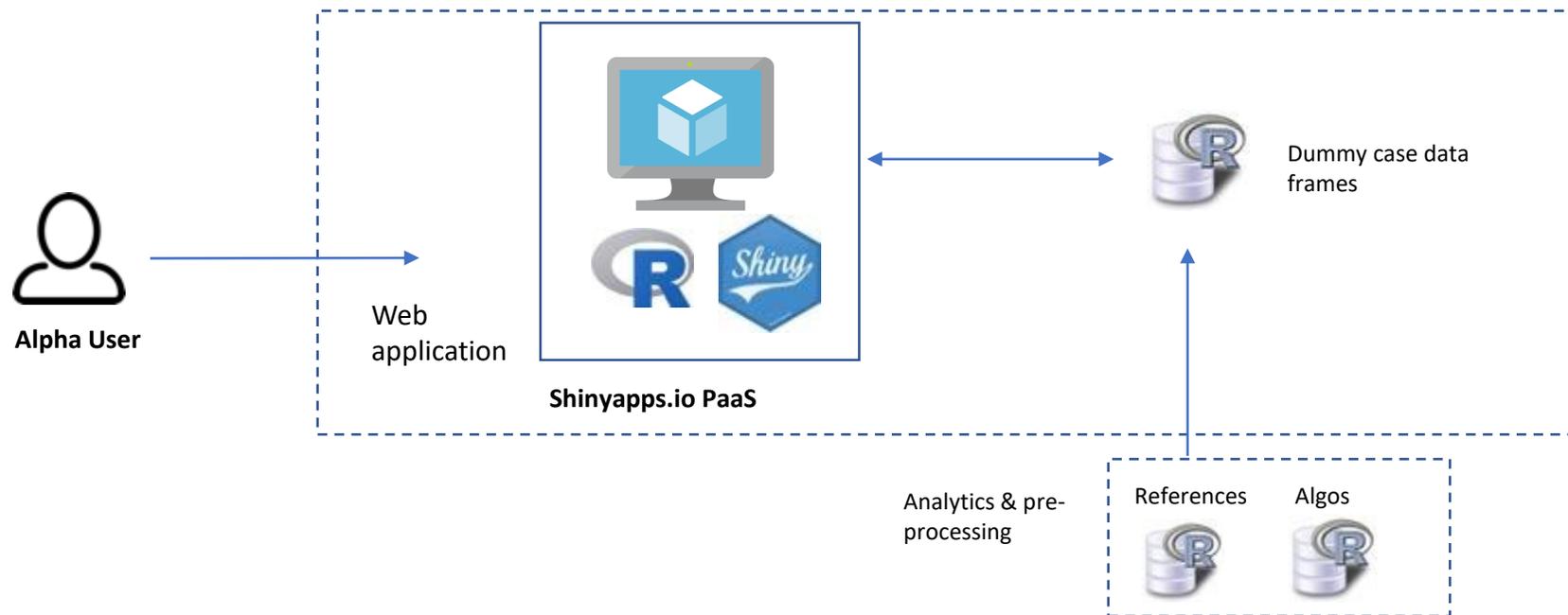
The screenshot displays the 'Digital EHCP' interface. At the top, a red header contains the title 'Digital EHCP'. Below this, a dark sidebar on the left lists navigation options: 'Alpha phase prototype demonstrator', 'Review Pupil', 'Supporting Documents', 'Reference Charts', 'Create New Pupil', 'EHCP Generator', and 'Progress Feedback'. The main content area features a 'Progress Feedback Space' section. This section includes a row of colored buttons representing different attributes: 'EX1 Pupil ID' (purple), 'X1 Cluster' (blue), 'Severe LD Primary Need' (black), '16-19 Age Band' (black), 'No Health' (black), 'No PD' (black), 'Yes Social' (red), 'Yes Parent' (green), and 'No Final' (black). Below the buttons, a diagram titled 'EHCP PRODUCTION' illustrates a cycle. It shows a 'Library of EHCPs & supporting documents' leading to 'Efficacy of EHCP', which then leads to 'Update'. The 'Update' step is linked to a 'FEEDBACK LOOP' involving 'Pupil', 'Parent / Carer', and 'SENCO'. The feedback loop provides 'Feelings', 'Outcomes', and 'Results' back into the system.

# Technology

# Prototype technology: alpha

## Design principles:

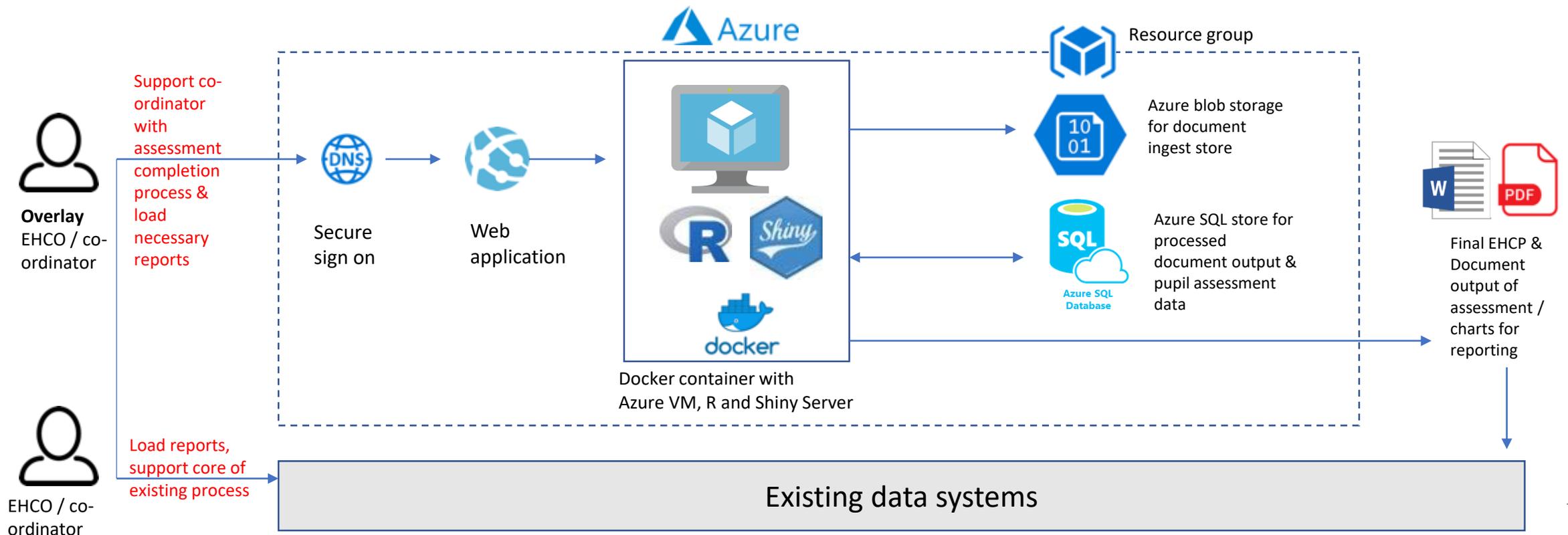
- Fast prototyping solution bringing together front end software and data science packages
- Built around user interaction and agile iteration
- Preparation for fast implementation into secure cloud environment (see Beta technology design)
- No IT requirement



# Prototype technology: pilot / beta phase

## Design principles:

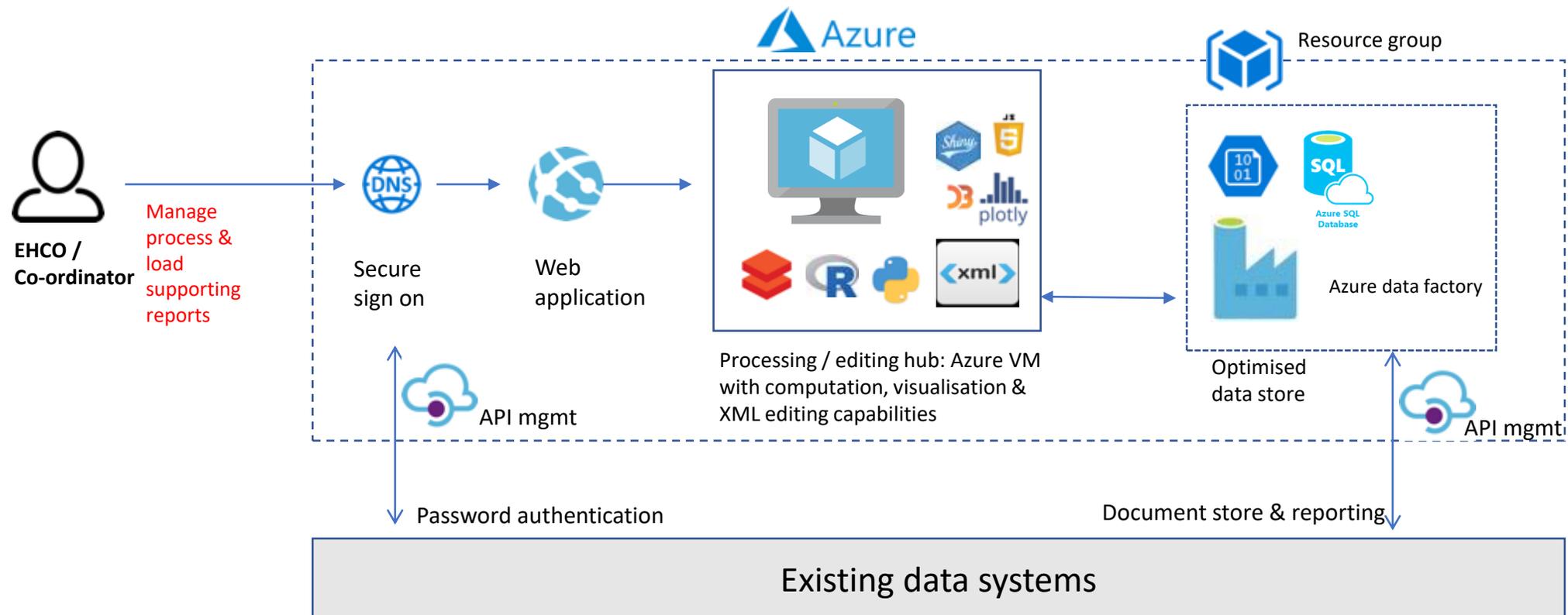
- Overlay system to prove out benefits and refine data capture and algorithm effectiveness
- Use secure cloud based technology for maximum efficiency and minimum dependency on existing systems
- Align to Government Cloud v6 design principles (<https://www.microsoft.com/en-us/trustcentre/compliance/uk-g-cloud>)



# Technology: future state

## Design principles:

- Use secure cloud based technology for maximum efficiency and minimum dependency on existing systems
- API interface for ease of access (if available from existing systems)
- Align to Government Cloud v6 design principles (<https://www.microsoft.com/en-us/trustcentre/compliance/uk-g-cloud>)



# Beta

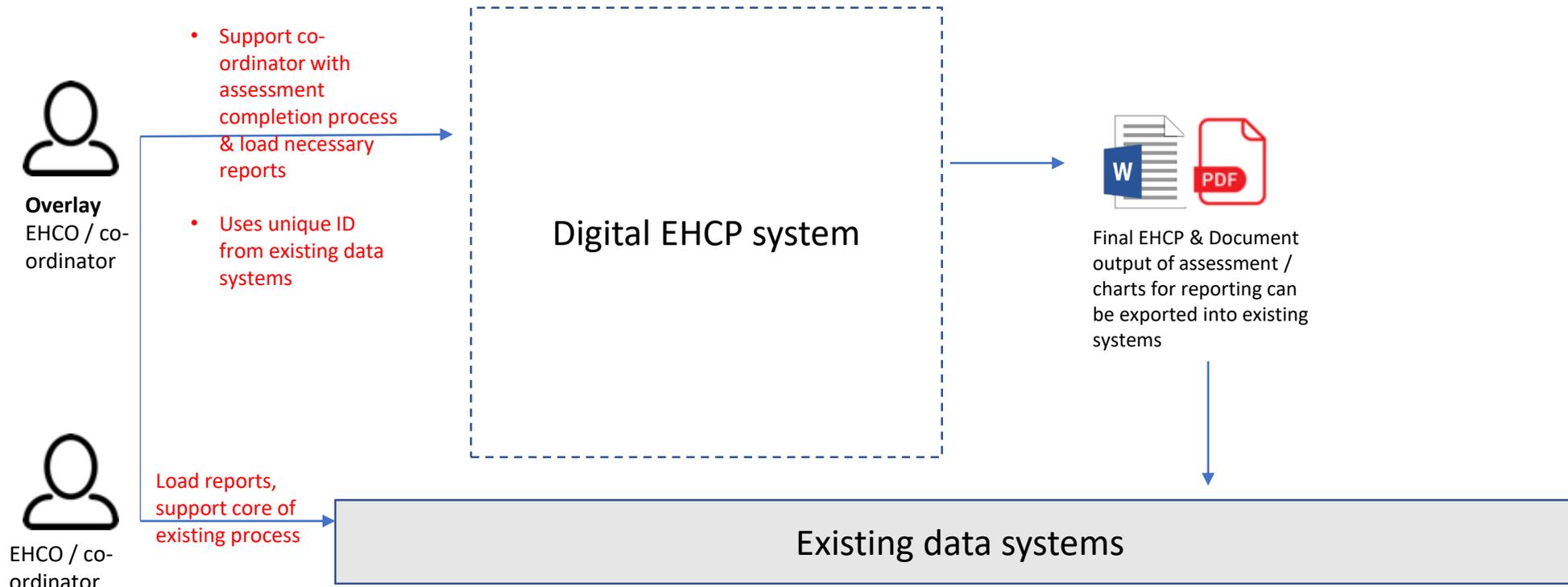
# Beta: summary

- **Builds on alpha phase work**
- **Targets 1 (possibly 2) local authorities**
- **Overlays process to optimise process implementation**
- **Core activities spanning:**
  - **Process facilitation (overlay co-ordinator)**
  - **Pilot technical build**
  - **Data generation and algorithm development**
  - **Feedback design & piloting**
  - **Production system build**
- **Key outputs:**
  - **Pilot system**
  - **Validation of benefits**
  - **Change management framework for new local authority adoption**
  - **Production system**

- **Set-up and support:**
  - Pilot co-ordinators need to be identified, assigned overlay co-ordinators and process details agreed
  - Need more cases / data to evolve algorithms (AI)
  - Requires dedicated resource to summarise & add scales to existing EHCP cases
  - Prototype needs to be built into secure cloud hosted environment
- **Pilot:**
  - Data stored in existing systems and overlay system for the pilot period until the system evolves to the production / live system
  - Refinement of “No EHCP” cluster, ie cut-off conditions
  - Provide evidence of time savings from pilot (using historic comparisons from similar cases)
- **Design, development and pilot of feedback**
- **Production technology build**
  - Staged gateways & agile development

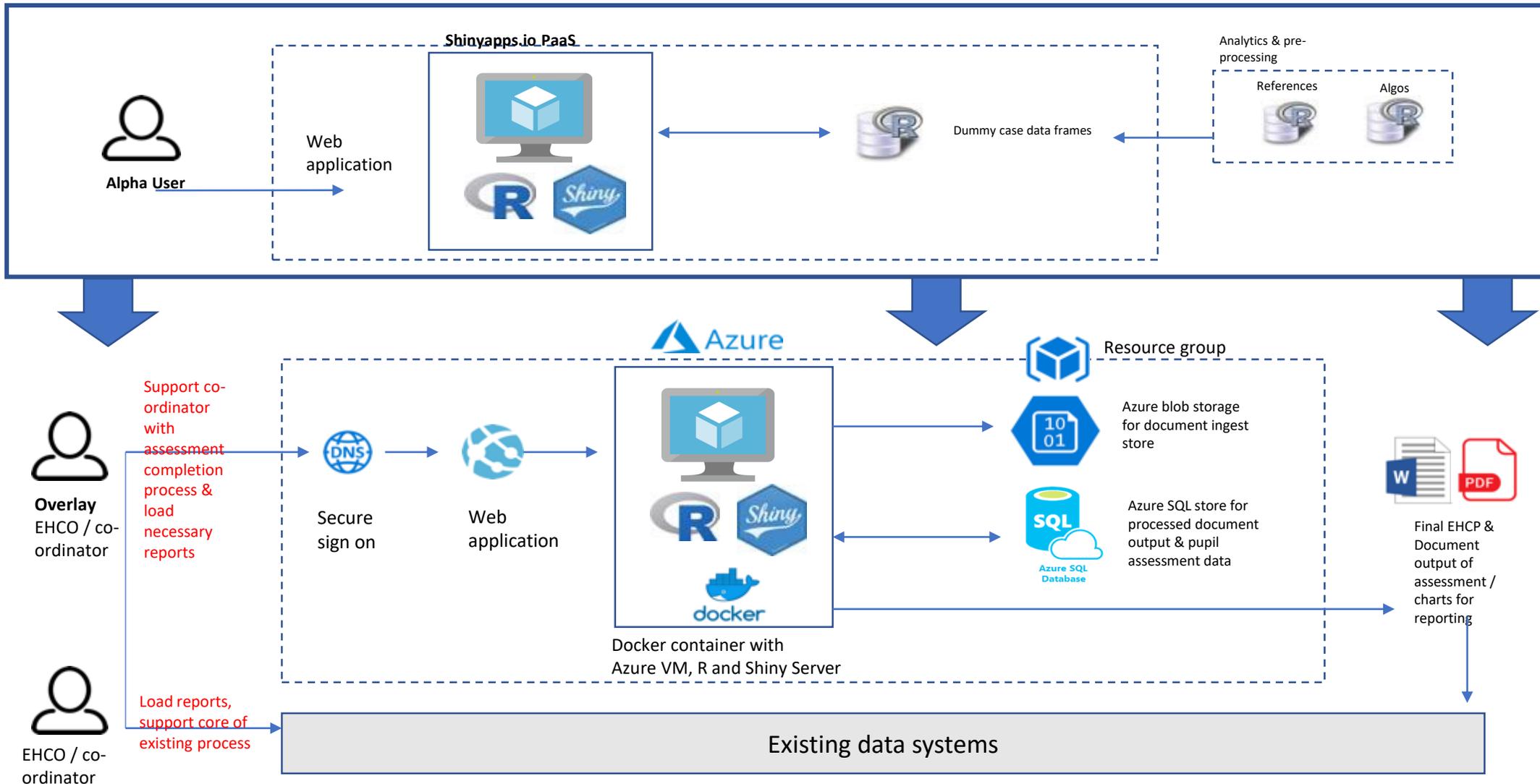
# Beta: overlay process

- Overlay system to prove out benefits and refine data capture and algorithm effectiveness
- Minimise disruption to processes / systems until benefits proven
- Agile development process



# Beta: pilot technology build

## Transition from alpha technology to beta pilot technology



# Beta: data generation and algorithm development

## Data

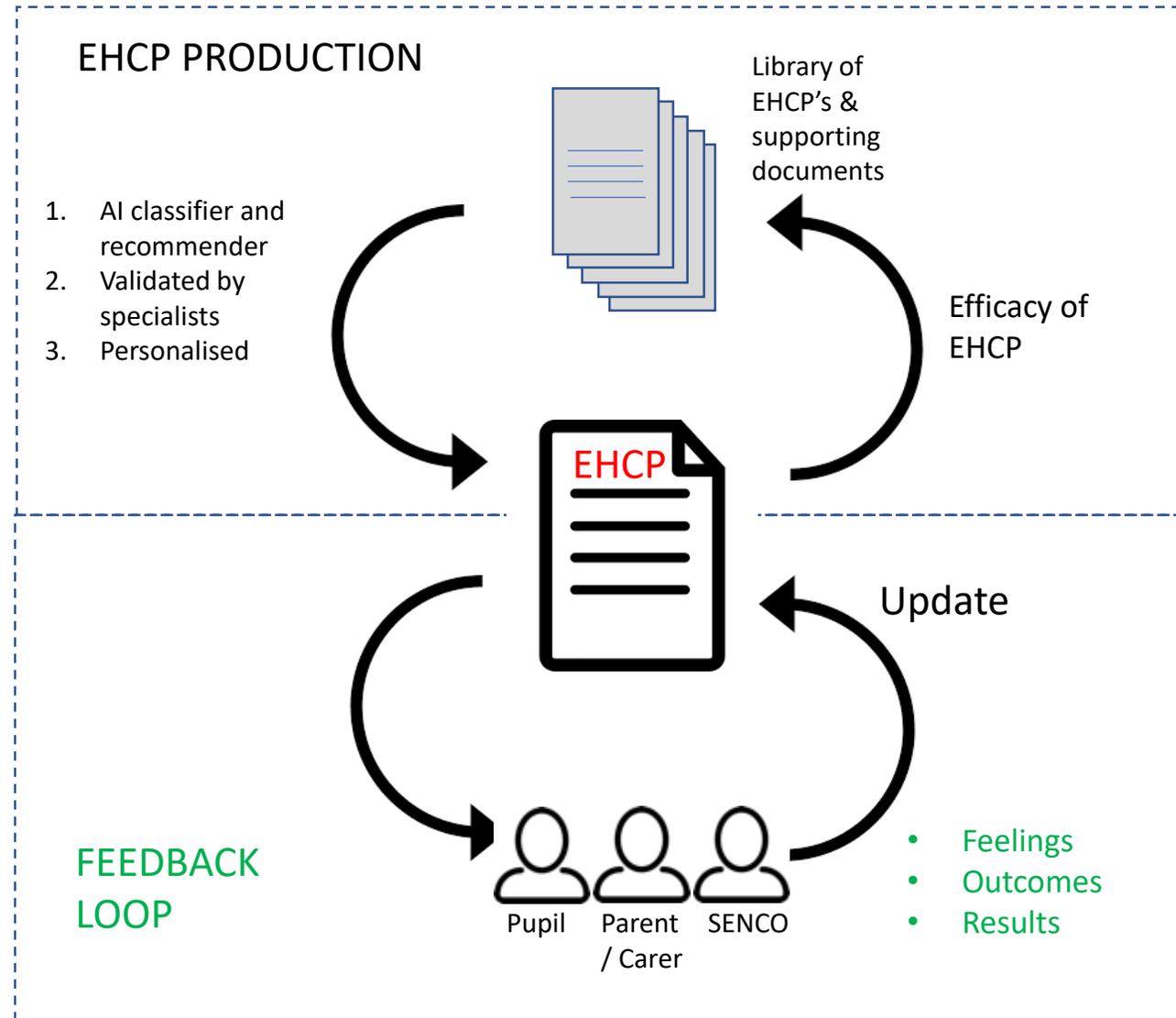
- Grow from 95 EHCP cases to 1000+
- Assess and scale as per Digital EHCP Assessment Input
- Work within local authority to eliminate data redaction

## AI / Algorithms

- Evolve classifier and support package recommender with more data
- Refine “No EHCP” cluster, i.e. cut-off conditions
- Evolve document summarisers and ingest
- Support system build requirements and required logic
- Support feedback design and pilot to complement other analytics and algorithms

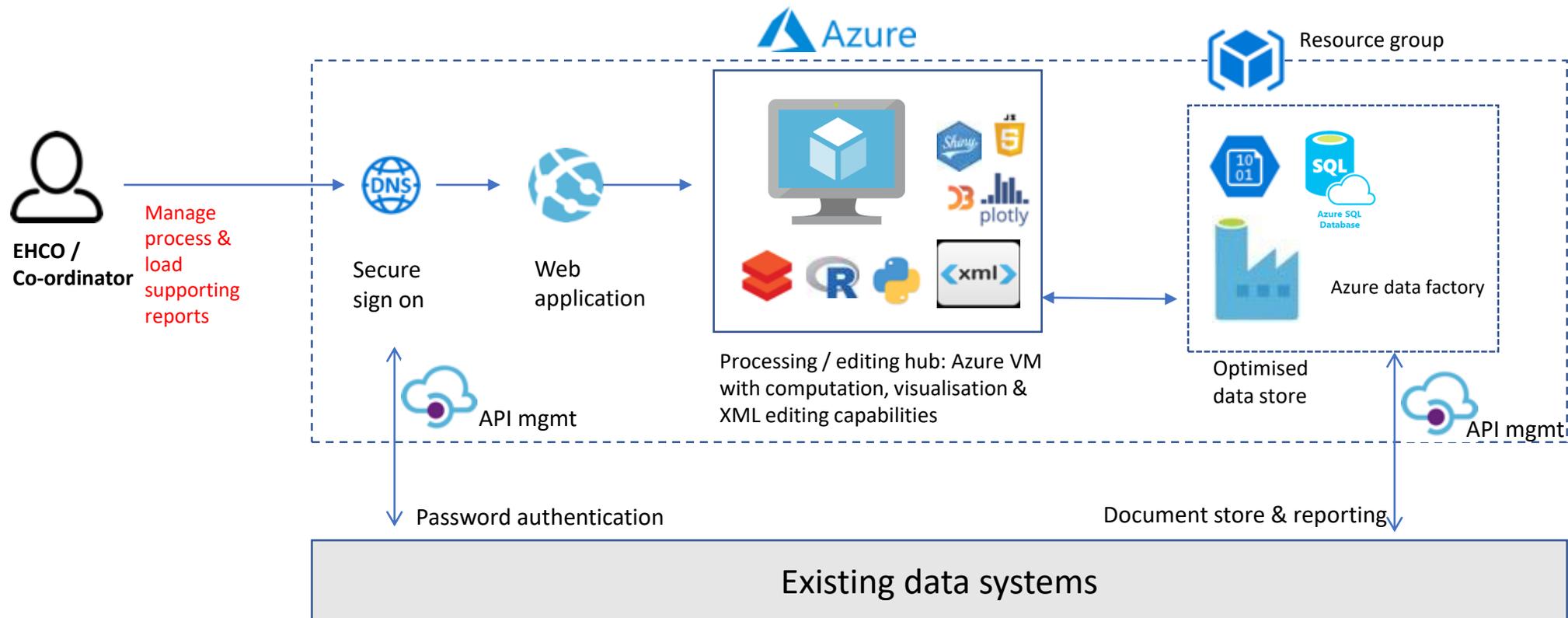
# Beta: feedback process

- Design and pilot feedback process
- Gives EHCP participants a voice
- Improves service efficacy
- Increases co-development
- Introduces automated review flags, ie when needed not just when prescribed



# Beta: production system technology build

- Facilitate best operation and interchange with existing systems and data architecture
- Align to Government Cloud v6 design principles (<https://www.microsoft.com/en-us/trustcentre/compliance/uk-g-cloud>)



# Beta: draft plan by work packages

- Based on 1 local authority
- Phased approach:
  1. Set-up
  2. Data collection | pilot start | feedback design & pilot
  3. Production system build

Activities	Total Weeks	Project Week																													
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
Kick Off / Comms / Process Detail Finalisation / Pilot System Build	4	1	1	1	1																										
Data Collection / Formatting (Existing / Previous Cases)	20					1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Digital EHCP Pilot	26					1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Feedback Design & Pilot	26					1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Product System Scope & Build	22									1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1

# Beta: draft plan by activities and roles

Area	Detail	Roles	Weeks	Weeks																														
				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	
Product Owner in Council	Council Lead / Co-ordinator	Product Owner	30	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Project Management	Overall project management	Project Lead / Support	30	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Pilot System Build Out	Build prototype in cloud	Technical Architect	4	1	1	1	1																											
Algo Dev & System Logic	Logic / NLP Engine / categorizer / feedback	Data Scientist / Specialists	30	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Data Collection	Data review & input using existing cases (10 per day / analyst) = 2 analysts *10wk = 1000 cases	Data Input / Review	20					1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1								
Digital EHCP Pilot	User workshops / comms / co-ordinator shadowing for new Cases & migration of existing	Overlay EHCO / BA	26					1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Feedback Design & Pilot	Design / scope / workshops / comms / review, monitoring	Service Design / Feedback Co-ordinator / BA / Specialists	26					1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Production System Build	Scope / data interchange design/ production architecture / build	Technical Architect / Dev	26					1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
	UI / UX	UI / UX Specialist	22									1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
	Requirements management / reporting / review & build PM	BA / Dev PM	22									1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
	Production system coding / scripting / testing / release	Developers / Testers	18																															

# Beta: provisional resource & cost

## Provisional :

- Start Jun-Sep 19
- 30 weeks duration
- Agile project team of up to 15 specialists
- Cost £1.4m

Core activities	Estimated Cost Breakdown
Project management / reporting	17%
Data generation	10%
AI / analytics / process & system design	17%
Digital EHCP pilot support (overlay)	7%
Feedback design & pilot	11%
Productization of system	38%
Total	100%